

News You Can Use

May, 2025

UR Medicine Labs Patient Service Center Memorial Holiday Hours:

Monday May 26th: All patient service centers will be CLOSED with STAT services available in observance of the Memorial Day Holiday.

We will provide STAT On-Call phlebotomy services 7:30am-3:30pm. These services are for EMERGENT use only.

Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510 option 3 to arrange STAT services.

Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at: 2400 S. Clinton Ave, Bldg. H, Suite 140.

UPDATE: Primary HPV Testing Using Patient-Collected Vaginal Swab Specimens

This test is now orderable. If you have questions, please contact your Lab Services Account Manager or email: labserviceoutreach@urmc.rochester.edu

Link to memo: [Primary HPV Testing Using Patient Collected Vaginal Swab Specimens](#)

Labeling Requirements for Specimens & Requisitions

In the coming months there will be an important change to the acceptability of samples received with discrepant or missing information. Once instituted, each sample not in compliance with our labeling policy will be subject to a **higher level of rejection and recollection**. Please use this time in the coming weeks to better understand your section processes and to plan for any improvements that would mitigate these missed testing opportunities.

All samples received in the laboratory must have full first and last name of the patient, secondary identifier (DOB or MRN), collection date, collection time and collector's initials. Electronic documentation in UR Medicine's eRecord or interfaced systems meets this qualification, all others must record the information the specimen label. Link: [Labeling Requirements](#)

Technical Bulletins April-May: For all Technical Bulletins please go to <https://www.urmc.rochester.edu/pathology-labs/news/technical-bulletins.aspx>

[Solid Tumor NGS Panel: Resumption of In-House Testing and Change in Assay/Platform Memo](#)
[Fecal Calprotectin and Fecal Pancreatic Elastase: New In-House Testing](#)
[Primary HPV Testing Using Patient Collected Vaginal Swab Specimens](#)

How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

Test Menu: www.testmenu.com/rochester