

# News You Can Use

July, 2021

## UR Medicine Labs Patient Service Center Holiday Hours

**Sunday July 4<sup>th</sup> and Monday July 5<sup>th</sup>:** All patient service centers will be **CLOSED** with STAT services available in observance of the July 4<sup>th</sup> Holiday. **Sunday July 4<sup>th</sup>** we will provide **STAT On-Call** phlebotomy services 7:30am-11:30am. These services are for **EMERGENT** use only. **Monday July 5<sup>th</sup>** we will provide **STAT On-Call** phlebotomy services 7:30am-3:30pm. These services are for **EMERGENT** use only. Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510, option 3 to arrange STAT services.

## Did you know? - All Accounts have a dedicated Account Manager

**James Borrelli** - Business Development Manager  
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Please contact [labservicesoutreach@urmc.rochester.edu](mailto:labservicesoutreach@urmc.rochester.edu) to find out more.

## Updated Patient Service Center Brochures

We have recently redesigned our brochures to include a QR code that directs patients to our website for the most accurate location listing. These are now orderable through our online ordering system:

<https://www.urmc.rochester.edu/sites/lab-supply-chain>

## Technical Bulletins April-June 2021:

For all Technical Bulletins visit: <https://www.urmc.rochester.edu/pathology-labs/news/technical-bulletins.aspx>

- [Critical Shortage of Blue-Top Blood Collection Tubes-Suspension of Testing](#)
- [Immunotyping: Addition of Testing Platform](#)
- [Citrates Tube Critical Shortage Notification](#)
- [Critical Glucose Update for Newborns](#)
- [Positive Bias for Creatinine Results](#)
- [C-Reactive Protein \(CRP\): New Reference Range](#)
- [Random High Sensitivity Troponin: Expansion of Testing](#)
- [Euglobulin Clot Lysis Time: Cessation of Testing](#)
- [Homocysteine: Change in Specimen Requirements](#)
- [Aspirin Platelet Inhibition - Collection Tube Shortage](#)
- [SARS-CoV-2 Antibody \(IgG\), Spike Protein](#)

Want to share News You Can Use with others please email [Carol\\_Schwab@urmc.rochester.edu](mailto:Carol_Schwab@urmc.rochester.edu)

How to contact us: email: [labservicesoutreach@urmc.rochester.edu](mailto:labservicesoutreach@urmc.rochester.edu)

Client Services Call Center: (585) 758-0510, option 3

Go to: [www.urmedicinelabs.org](http://www.urmedicinelabs.org)

Test Menu: [www.testmenu.com/rochester](http://www.testmenu.com/rochester)

Please distribute as needed.