

October 2013 Lab Services Outreach “News You Can Use” Bulletin

➤ **URMC Labs Customer Service *New phone number!***

* We've upgraded our phone system! NEW number: (585) **758-0510**

OPTIONS

1. Lab results
2. (currently not used)
3. Client Services
4. Patient Home Draw Services
5. Lab locations & hours of operation
6. Clinical Trials
7. Send out laboratory
8. Repeat this menu

➤ **HER2 FISH**

- URMC first in region to offer **HER2 FISH** testing for breast cancer
- View recent local news coverage and learn more at urmc-labs.com

➤ **Centralized Faxing beginning November 1st**

- For your convenience, and to streamline our operations, we've established 1 central fax number for your patients' faxed lab orders.
- **(585) 486-1214**

➤ **2 NEW URMC Labs Patient Service Centers NOW OPEN**

- **125 Red Creek Dr, suite 104 Rochester, NY 14623** (*next to Pluta Cancer Ctr*) Hours: Mon-Fri 7:30am-5:00pm
 - Phone: (585) 334-4035 Fax: (585) 334-4287
- **Strong West: 156 West Avenue, Brockport, NY 14420** (*formerly Lakeside Hospital*) Hours: Mon-Fri 7:00am-5:00pm Sat 7:00am-11:00am
 - Phone: (585) 758-7530 Fax: (585) 395-1847