

November 2012 Lab Services Outreach “News You Can Use” Bulletin

➤ **Thanksgiving Holiday Phlebotomy Hours**

- All patient service centers will be closed Thanksgiving Day, Thursday, November 22nd
- We will provide **Stat on-call** phlebotomy service 7:30am-3:30pm Thursday, November 22nd
- The services are for EMERGENT use only.
- Ordering physicians need to call URM Client Services: 350-2600 to arrange stat services.
- Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S Clinton Ave, bldg H, suite 140.
- **Friday, November 23rd 2012:** The following patient service centers are open for the hours specified. Patient Service Centers not listed are **CLOSED**.
 - ✓ Outpatient Lab at URM 9:00am-1:00pm
 - ✓ Avon (474 Collins St) 8:00am-noon
 - ✓ Gates (2300 Buffalo Rd, bldg 900A) 7:30am-noon
 - ✓ 1815 S Clinton Ave, ste 440 6:00am-noon
 - ✓ Webster (1672 Empire Blvd, ste 200) 8:00am-noon
 - ✓ Irondequoit (809 E Ridge Rd) 7:30am-noon
 - ✓ Pittsford (1050 Pittsford-Victor Rd) 7:30am-noon

➤ **For PRACTICES: Keep us updated with any CHANGES**

- We keep our databases updated to reflect all changes: phone, fax, address, new providers.
- We need you to keep us updated as well! Who has joined? Who has left your practice?
- When you have changes in your practice, even if URM is not your primary lab, please call our Client Services Department, at (585) 350-2600, option 3

➤ **Did You Know? URM Labs Cytology department performs Fine Needle Aspirations (FNAs) on Palpable Lesions. A highly accurate, less invasive and fast alternative to a surgical biopsy.**

- FNAs quickly and accurately diagnose primary, metastatic and/or recurrent tumors.
- FNA preliminary results can be rendered within minutes to your physician after the procedure is completed, with a final diagnosis provided within 24 hours for most cases.
- Our Board-Certified Cytopathologists perform FNAs, with the entire experience taking approximately 30 to 40 minutes.
- To make an appointment, please have patients call (585) 275-5656