

June 2012 Lab Services Outreach “News You Can Use” Bulletin

➤ **4th of July Holiday Phlebotomy Hours**

- All patient service centers will be closed Independence Day, Wednesday, July 4th
- We will provide **Stat on-call** phlebotomy service 7:30am-3:30pm Wednesday, July 4th
- The services are for EMERGENT use only
- Ordering physicians need to call URMCC Client Services: 350-2600 for arrangements
- Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center @ 2400 S Clinton Ave, bldg H, suite 140

➤ **Specimen labeling and requisition accuracy – avoid calls to your office or possible recollection of specimens**

- Specimen container requirements
 - Patient full name and second identifier
 - Collection date and time (or noted on requisition)
 - Collector's initials (or noted on requisition)
 - For tissue and non blood, identify source and laterality of specimen
- Requisition requirements:
 - Patient full name and second identifier
 - Ordering location (name of practice or clinic)
 - Tests or procedures requested
 - Collection date and time (or noted on container)
 - Collector's initials (or noted on container)
 - Provider signature
 - Specimen source and body site for non blood specimens
 - Symptom or diagnosis code for medical necessity

Note: in the presence of electronic orders, some information is also captured and housed in the electronic system

➤ **Now Available: Patient Service Center location brochures for patients**

- These are orderable using the URMCC Labs supply order form or by calling Client Services
- Poster-size (11x17) location listings are also available for your office
- Brochures and posters may be helpful if you use reqs without locations listed