

## December 2011 Lab Services Outreach “News You Can Use” Bulletin

### ➤ **Christmas & New Year’s Holiday Phlebotomy Hours**

- All patient service centers will be closed Sunday 12/25 and Monday 12/26, Sunday 1/1 and Monday 1/2/2012
- We will provide **Stat on-call** Phlebotomy service from 7:30 am to 3:30pm on the following days: Sunday 12/25 and Monday 12/26, Sunday 1/1 and Monday 1/2/2012
- The services are for EMERGENT use only
- Ordering physicians need to call URMCC Client Services: 350-2600 for arrangements
- Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center @ 2400 S Clinton Ave, bldg H, suite 140

### ➤ **Winter Respiratory Virus Season Test Offerings**

- For testing options and specimen collection, please view: [Winter Virus 2011-2012 memo](#)
- For those with URMCC Intranet access, on the left column of the **INSIDE URMCC** homepage, see **URMC FLUsource**, and click on **Provider Guidance**. Also available are links to our data as the season progresses.

### ➤ **Discontinuation of CIS access to on-line lab results:**

- URMCC Labs has discontinued support of the CIS system for accessing lab results on-line with the introduction of our new system, called **ePartner**. For access to lab results in the new system, please contact your Lab Services Account Manager, or call our Client Services Department for enrollment information. (585)350-2600 or e-mail: [LabServicesOutreach@urmc.rochester.edu](mailto:LabServicesOutreach@urmc.rochester.edu)

### ➤ **eRecord & ePartner are Here**     [eRecord For Community Providers](#)

- [eRecord](#) is the name of the integrated electronic health record (EHR) which has been implemented at both Strong Memorial and Highland Hospitals. The new system will serve both hospitals’ inpatient areas, emergency departments, and outpatient areas.
- [ePartner](#) provides community providers and select staff with full access to the patient chart (i.e., lab results, discharge notes, images), but you will not be able to contribute to the chart in any way.
- For information on levels of access, training, and eRecord click this link: [About eRecord](#)

**Happy Holidays!**

**How to contact us:** E-Mail: [LabServicesOutreach@URMC.Rochester.edu](mailto:LabServicesOutreach@URMC.Rochester.edu)  
Client Services Call Center: (585) 350-2600, option 3  
Visit our website: [www.URMC-Labs.com](http://www.URMC-Labs.com)