

April 2012 Lab Services Outreach **“News You Can Use” Bulletin**

➤ **Did You Know? Your EMR Generated Requisition...**

- Requisitions generated from your EMR might not contain information on locations of Patient Service Centers.
- You can now order brochures listing our locations, from us, to give to your patients.
- To order, you can use our Supply Order Form, or call our Client Services Department at (585) 350-2600, option 3.
- There is no charge for these brochures.

➤ **URMC Labs Courier Services Expansion & Upgrades**

- Due to increased business, and in an effort to maintain or improve our level of high quality courier services:
 - We have added more couriers, routes, and vehicles to increase frequency & improve times of pick-ups.
 - Routes have been analyzed and re-aligned to improve efficiencies & reduce travel times to our laboratories.
- Specimen boxes have been refurbished or replaced if necessary, and all have been re-branded with the URMC Labs logo. Call Client Services if you have any problems: (585) 350-2600

➤ **Changes to Syphilis Testing**

- On March 8th our Serology laboratory went live with a new Treponemal Syphilis screening assay, the Bioplex Syphilis IgG test.
- All positive IgG tests, will be reflexed to the traditional RPR test (with titer if RPR reactive) and a second Treponemal test (TPPA).
- Our test report will include a final interpretation of the patient's sero-status along with corresponding clinical interpretation, followed by results of individual component tests.
- For more information, go to:
http://www.urmc.rochester.edu/pathology_lab_medicine/clinical_labs/news_publications/documents/UpdatesonSyphilisTesting.pdf