

September, 2015

## ➤ **Phlebotomy & Patient Service Center Holiday Hours**

- **Monday September 7<sup>th</sup>:** All Patient Service Centers **CLOSED** with stat service available
- We will provide **Stat on-call** phlebotomy service 7:30a-3:30p
- These services are for EMERGENT use only.
- Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510 to arrange Stat services.
- Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S Clinton Ave, bldg. H, suite 140.

## ➤ **Chance to WIN PRIZES by completing our Survey!**

Alex & Ani, F. Oliver's, Wine, Chocolate, movies, assorted baskets

- **Go to: [urmedicinelabs.org](http://urmedicinelabs.org) find "2015 Provider Survey" on right navigation bar or click "For Physicians"**

\*\*\*This survey is intended for physicians, office managers, nurses/nurse managers, and practice managers, as well as any other staff members who have significant interaction with lab services.

How to contact us: email: [labservicesoutreach@urmc.rochester.edu](mailto:labservicesoutreach@urmc.rochester.edu)

Client Services Call Center: (585) 758-0510, option 3

Go to: [www.urmedicinelabs.org](http://www.urmedicinelabs.org)

Please distribute as needed.