



## News You Can Use November, 2024

### UR Medicine Labs Patient Service Center Thanksgiving Holiday Hours

**Thursday November 28<sup>th</sup>:** All patient service centers will be **CLOSED** with STAT services available in observance of the Thanksgiving Holiday.

We will provide **STAT On-Call** phlebotomy services from 7:30AM–3:30PM. These services are for **EMERGENT** use only. Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510 to arrange STAT services. Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S. Clinton Ave, Bldg. H, Suite 140.

**Friday November 29<sup>th</sup>:** UR Medicine Labs Patient Service Centers will have limited hours. See list below. The schedule may also be viewed at: [UR Medicine Labs Patient Service Centers- Day after Thanksgiving Open Locations 2024](#)

**Surgical Pathology Laboratory Move** The week of November 11<sup>th</sup>, 2024 the Surgical Pathology laboratory will move from Strong Memorial Hospital to UR Medicine Labs, located at 211 Bailey Rd, West Henrietta, unifying this large operation with the majority of the Clinical Pathology operations already located there. We expect minimal downtime during this transition, and have planned for no significant interruption in service. Go live date is Monday November 18<sup>th</sup>, 2024. This transition will allow the lab to continue to provide the best patient care possible in a larger more efficient facility with important adjacencies to Molecular and Cytogenetics laboratories.

A portion of the Surgical Pathology Lab will remain in the current footprint at Strong Memorial Hospital. This will continue to provide Intraoperative Consultations to our OR, support to the tissue bank and receive specimens from locations throughout the hospital. The team will also maintain specimen retrieval from the operating room as they do today.

**Geneseo Patient Service Center Has Moved:** We are now located in the new Medical Office Building at **48 E. South Street**. Our 2 Ryan Drive location and 50 E. South Street location are permanently closed.

### Labeling Requirements for Specimens & Requisitions

In the coming months there will be an important change to the acceptability of samples received with discrepant or missing information. Once instituted, each sample not in compliance with our labeling policy will be subject to a **higher level of rejection and recollection**. Please use this time in the coming weeks to better understand your section processes and to plan for any improvements that would mitigate these missed testing opportunities.

All samples received in the laboratory must have full first and last name of the patient, secondary identifier (DOB or MRN), collection date, collection time and collector's initials. Electronic documentation in UR Medicine's eRecord or interfaced systems meets this qualification, all others must record the information the specimen label. Link: [Labeling Requirements](#)

**Technical Bulletins October-November:** For all Technical Bulletins please go to <https://www.urmc.rochester.edu/pathology-labs/news/technical-bulletins.aspx>

[TB Cell Subset ARUP Memo](#)  
[Blood Gas Testing Changes Memo](#)

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