

News You Can Use November, 2023

UR Medicine Labs Patient Service Center Thanksgiving Holiday Hours

Thursday November 23rd: All patient service centers will be **CLOSED** with STAT services available in observance of the Thanksgiving Holiday.

We will provide **STAT On-Call** phlebotomy services from 7:30AM–3:30PM. These services are for **EMERGENT** use only. Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510 to arrange STAT services. Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S. Clinton Ave, Bldg. H, Suite 140.

Friday November 24th: UR Medicine Labs Patient Service Centers will have limited hours. See list below. The schedule may also be viewed at: [UR Medicine Labs Patient Service Center Thanksgiving Holiday Schedule](#).

Reminder Labeling Requirements for Specimens & Requisitions are:

Specimen container requirements:

- Patient full name and second identifier (medical record #, date of birth) matches requisition
- Collection date and time (or noted on requisition)
- Collector's initials (or noted on requisition)
- For tissue and non-blood, identify source and laterality of specimen
- One patient specimen(s) per specimen bag

Requisition requirements:

- Patient full name and second identifier (medical record #, date of birth) matches *specimen*
- Ordering location (name of practice or clinic)
- Tests or procedures requested
- Collection date and time (or noted on container)
- Collector's initials (or noted on container)
- Provider signature
- Specimen source and body site for non-blood specimens
- Symptom or diagnosis code for medical necessity

Note: specimens and requisitions with any identification discrepancies must be re-collected; correction of discrepant information will not be allowed.

Link to Labeling Requirements [SiteFile \(testmenu.com\)](#)

Technical Bulletins October-November:

For all Technical Bulletins visit: <https://www.urmc.rochester.edu/pathology-labs/news/technical-bulletins.aspx>

[HIV-1/2 Qualitative NAAT Memo](#)

[Fondaparinux \(Arixtra\) Anti-Xa-Cessation of Testing Memo](#)

[DD Stability Increase memo](#)

[Change in ordering EGFR, KRAS and NRAS](#)

How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

Test Menu: www.testmenu.com/rochester