



May 2014 Lab Services Outreach **“News You Can Use” Bulletin**

➤ **Memorial Day Holiday Phlebotomy Hours**

- All patient service centers will be closed Memorial Day, Monday, May 26th
- We will provide **Stat on-call** phlebotomy service 7:30am-3:30pm Monday, May 26th
- The services are for EMERGENT use only.
- Ordering physicians need to call URMCC Client Services: 758-0510 to arrange stat services.
- Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S Clinton Ave, bldg H, suite 140

➤ **Patient Access to their Lab Results**

- Although The Department of Health & Human Services (**HHS**) has expanded patient access to lab results, UR Medicine Labs is bound by HIPAA, and will maintain the following patient access options:

- Patients can sign up for MyChart (585) 275-8762

For more information on MyChart and FAQs, please visit:

https://mychart.urmc.rochester.edu/mychart/faqs.html#MR_test

- Patients can contact our Health Information Management dept. 275-2605.
- Patients should consult their provider.

How to contact us: E-Mail: LabServicesOutreach@URMC.Rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Visit our website: www.URMC-Labs.com