



News You Can Use January, 2022

UR Medicine Labs Patient Service Center Holiday Hours

Monday January 17th: All patient service centers will be CLOSED with STAT services available in observance of the Martin Luther King Jr. Holiday. We will provide **STAT On-Call** phlebotomy services 7:30am-3:30pm. These services are for **EMERGENT** use only.

Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510 option 3 to arrange STAT services.

Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S. Clinton Ave, Bldg. H, Suite 140.

Courier Pickup for Martin Luther King Jr. Holiday

Courier services will be will-call only for pick-ups, unless you have made arrangements with your account manager.

If you require routine scheduled pick-ups, please contact your account manager directly or notify the Outreach Team via email at: LabServicesOutreach@urmc.rochester.edu

Patient Service Center Temporary Closures:

Due to ongoing staffing issues as a result of the Pandemic the following Patient Service Centers will be temporarily closed as of 01/13/2022:

125 Lattimore Rd. Suite 230 Rochester, NY 14620
999 East Ridge Rd. Irondequoit, NY 14621
6532 Anthony Dr. Suite B Victor, NY 14564

Technical Bulletins January 2022:

For all Technical Bulletins visit: <https://www.urmc.rochester.edu/pathology-labs/news/technical-bulletins.aspx>

- [Change to C. difficile Testing Algorithm](#)
- [Maternal Screen Testing: Change in Testing Laboratory](#)

How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

Test Menu: www.testmenu.com/rochester