

## News You Can Use December, 2022

### UR Medicine Labs Patient Service Center Holiday Hours

UR Medicine Labs Patient Service Centers will be closed on December 25<sup>th</sup> & 26<sup>th</sup> 2022 & January 1<sup>st</sup> & 2<sup>nd</sup> 2023.

We will provide **STAT On-Call** phlebotomy services on December 25<sup>th</sup> & January 1<sup>st</sup> from 7:30AM-3:30PM and **STAT On-Call** service on December 26<sup>th</sup> & January 2<sup>nd</sup> from 7:30AM-3:30PM. These services are for **EMERGENT** use only. Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510 option 3 to arrange STAT services. Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S. Clinton Ave, Bldg. H, Suite 140

### Surgical Pathology Specimen Labeling

Specimen & Requisition labeling needs to contain patients' **full legal first and last names** (no nicknames or aliases), and **any specimen that is meant to be processed as STAT should be placed in a red STAT bag.**

**Patient Service Centers Now Open:** The patient service centers listed below have re-opened. Please remind patients to plan ahead and check [our website](#) in advance for the most updated location information.

**Rochester- Culver Rd.**-905 Culver Rd. Rochester, NY 14609

**Batavia-** 7995 Call Parkway Batavia, NY 14020

**Newark-** 800 West Miller St. Unit 11 Newark, NY 14513

**Avon-** 474 Collins St. Avon, NY 14414

**Gates- Cornerstone Center-** 2300 Buffalo Rd. BLDG 900A Rochester, NY 14624

**Williamson-** 4418 West Ridge Rd. Suite 3 Williamson, NY 14589

**Penfield- Panorama Landing-**959 Panorama Trail S. BLDG C Suite 130 Rochester, NY 14625

**Brighton- Monroe Ave.** -1520 Monroe Ave. Rochester, NY 14618

**Spencerport-** 42 Nichols St. Suite 5 Spencerport, NY 14559

### Technical Bulletins October-November:

For all Technical Bulletins visit: <https://www.urmc.rochester.edu/pathology-labs/news/technical-bulletins.aspx>

- [Reticulocyte Count Update Memo](#)
- [Solid Tumor Next Generation Sequencing Delays](#)
- [Factor X Chromogenic Testing Discontinuation Memo](#)
- [Interferon Gamma Release Assay: Rebuilt](#)

How to contact us: email: [labservicesoutreach@urmc.rochester.edu](mailto:labservicesoutreach@urmc.rochester.edu)

Client Services Call Center: (585) 758-0510, option 3

Go to: [www.urmedicinelabs.org](http://www.urmedicinelabs.org)

Test Menu: [www.testmenu.com/rochester](http://www.testmenu.com/rochester)