

August, 2014

➤ **Labor Day Holiday Phlebotomy Hours**

- All Patient Service Centers will be closed Labor Day, Monday, September 1st
- We will provide **Stat on-call** phlebotomy service 7:30am-3:30pm Monday, Sept. 1st
- These services are for EMERGENT use only.
- Ordering physicians need to call UR Medicine Labs Client Services: 758-0510 to arrange Stat services.
- Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S Clinton Ave, bldg. H, suite 140.

➤ **Chance to WIN PRIZES by completing our Survey!**

Alex & Ani, Soda Stream, wine basket, more....

Go to: urmedicinelabs.org

"Provider Surveys 2014"

***This survey is intended for physicians, office managers, nurses/nurse managers, and practice managers, as well as any other staff members who have significant interaction with lab services. **The survey will end September 12th.**

How to contact us: email: labservicesoutreach@urmc.rochester.edu
Client Services Call Center: (585) 758-0510, option 3
Go to: www.urmedicinelabs.org