

News You Can Use August, 2023

UR Medicine Labs Patient Service Center Labor Day Holiday Hours:

Monday September 4th: All patient service centers will be CLOSED with STAT services available in observance of the Labor day Holiday.

We will provide STAT On-Call phlebotomy services 7:30am-3:30pm. These services are for EMERGENT use only.

Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510 option 3 to arrange STAT services.

Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S. Clinton Ave, Bldg. H, Suite 140.

New in house Microarray DNA Extraction and Genetic Testing the MicroarrayCGH Laboratory will be offering ORAcollect sponge kits for the collection of saliva for DNA extraction and genetic testing on pediatric and adult patients. This kit will be less traumatic for the patients and also convenient for the parents in collecting samples. See technical bulletins below for details.

Updated Patient Service Center Brochures We have recently redesigned our brochures to include a complete listing of our Patient Service Centers including hours and addresses. These are now orderable through our online ordering system: <https://www.urmc.rochester.edu/sites/lab-supply-chain>

Do you receive your results electronically but also receive paper reports or receive your reports via US Mail?

- We can “turn-off” paper reports if you receive your results electronically
OR
- We can fax reports directly to you if you need paper and receive them through US Mail

Contact your Lab Outreach Account Manager or e-mail labservicesoutreach@urmc.rochester.edu and we will start the process.

Technical Bulletins July-August:

For all Technical Bulletins visit: <https://www.urmc.rochester.edu/pathology-labs/news/technical-bulletins.aspx>

[Celiac tTG DGP Memo](#)

[CBCD Reference Ranges Memo](#)

[Changes to Flow Cytometry](#)

[TSH Reflex to Free T4 Memo](#)

[DAU Memo](#)

[Microarray Memo](#)

How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

Test Menu: www.testmenu.com/rochester