



## **April 2014 Lab Services Outreach** **“News You Can Use” Bulletin**

### ➤ **My Chart**

- MyChart offers patients personalized and secure online access to portions of their UR Medicine medical record including medications, immunizations, and most lab and test results.
- MyChart is a free service offered to UR Medicine patients.
- Most tests ordered through UR Medicine Labs are viewable by your patients who have MyChart access.
- **Lab results and Imaging (excluding CT/MRI/PET/Ultrasounds):** Automatically released to MyChart the morning after the result is finalized.
- **Pathology, Pap Smears, and rest of Imaging (CT/MRI/PET/Ultrasounds):** Automatically released to MyChart 14 days after the result is finalized.

#### **“Life Altering” test results blocked from MyChart**

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| ✓ Sexually Transmitted Diseases<br>(Chlamydia, Gonorrhea, Herpes<br>Simplex/HSV, RPR,<br>Trichomonas, HPV, HIV & HTLV) | ✓ Pregnancy<br>✓ Genetic Tests<br>✓ Drug Screens<br>✓ Hepatitis B & C |
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For more information and FAQs, please visit:

[https://mychart.urmc.rochester.edu/mychart/faqs.html#MR\\_test](https://mychart.urmc.rochester.edu/mychart/faqs.html#MR_test)

### ➤ **We’ve updated our Client Services Phone Tree options: (585) 758-0510**

1. Lab locations and hours of operation
2. Home Draw Services
3. Client Services

**How to contact us:** E-Mail: [LabServicesOutreach@URMC.Rochester.edu](mailto:LabServicesOutreach@URMC.Rochester.edu)  
Client Services Call Center: (585) 758-0510, option 3  
Visit our website: [www.URMC-Labs.com](http://www.URMC-Labs.com)