

## Register for a Flowjo Portal License

Flowjo is moving to a new licensing system. The new Flowjo Portal licensing system highlights are:

- The new system is username/password based rather than the one license/one computer system they've had for years. This will allow you to have **one** license but be able to use the software on any computer. The license is no longer tied to the hardware address of the computer. While the license can only be logged into one computer at a time, this will significantly improve the flexibility of the licenses.
- The Portal system will only work with version 10. This means that earlier versions (7, 8 or 9) will not work. There is a workaround for using version 9 that will be supported until next 5/30/2020.
- Licenses are linked to an email account and the individual creating the license will generate a password associated with the license. The FCR does not have access or control over the information.

To create a Portal License email [matthew\\_cochran@urmc.rochester.edu](mailto:matthew_cochran@urmc.rochester.edu) and include the email address that the license should be linked to.

- You will receive an invite from the Portal system once the request is processed. This may take a day but once it is processed you will be able to begin using the software immediately.

**Note:** Flowjo has implemented a new Dongle trade in policy for anyone that would like to take advantage. Now that the seats are more flexible some users may feel comfortable trading in a Dongle. The value of each Dongle will vary based on its age and what versions it can run. Email the FCR directly if you would like to discuss a trade in.