

A pair of hands holds a white rectangular sign against a blurred background of warm, golden bokeh lights. The sign features the text 'MAKE A DIFFERENCE' in large, bold, dark red capital letters, and 'DEPARTMENT OF PSYCHIATRY' in smaller, bold, dark red capital letters below it.

MAKE A DIFFERENCE

DEPARTMENT OF PSYCHIATRY

DEPARTMENT OF PSYCHIATRY ADVISORY COUNCIL OF CONSUMERS (DPACC)

Where every voice plays a crucial role in
shaping a brighter, more compassionate future
in psychiatric care.

Contact our team at
DPACC@URMC.Rochester.edu
if you are interested in becoming
a council member.



**Department of Psychiatry Advisory
Council of Consumers (DPACC)**



The Department of Psychiatry's Advisory Council of Consumers (DPACC) is a volunteer group of individuals, including patients, caregivers, family members, and staff. Their goal is to ensure the delivery of the highest quality, patient- and family-centered care across our services.



OUR PRIMARY GOAL

To identify gaps in care and advocate for enhancements to improve the patient experience, ensure high-quality care, and to establish a partnership between the hospital and the patients we serve.

ELIGIBILITY

Any patient, family member, or caregiver who has recently interacted with Department of Psychiatry services and is interested in partnering with the department to provide input on programs and policies.

VOLUNTEER RESPONSIBILITIES

DPACC represents the voice of Psychiatry's patients and families. The group meets monthly and members may be asked to:

- Discuss patient and family priorities and concerns
- Help with development of patient programs and materials
- Share ideas for improving care and patient experience
- Serve on internal committees focused on quality and improvement



MEMBER REQUIREMENTS

Must comply with Strong Memorial Hospital's volunteer policies and commit to sharing insights in a constructive, thoughtful manner.

INTERESTED IN BECOMING A DPACC MEMBER?

UR Medicine Mental Health & Wellness patients and their family members can scan our QR code to submit the online form, and we will contact you with more information. You can also contact our team at DPACC@URMC.Rochester.edu to learn more about the council.



[Scan to Learn More](#)