

Annual Report 2020-2021

July 1, 2020 to June 30, 2021



MEDICINE *of* THE HIGHEST ORDER



UR
MEDICINE

JONES
MEMORIAL HOSPITAL

Our anniversary year was a very busy one for **Jones Memorial Hospital.**

It was a year of transformation, change and planning for the next 100 years! Marked by a number of critical transitions at the administrative level, new equipment and expanded services, and quiet celebrations thanks to the continued presence of COVID.



The Administrative Team, from left, James Helms, Carrie Walker, Brenda Mong Szabo, and Eva Benedict and the HANYS 2020 Community Health Improvement Award.

Perhaps the most exciting “quiet celebration” was when Jones Memorial received the HANYS 2020 Community Health Improvement Award, left. Established in 1997, the Community Health Improvement Award recognizes outstanding

initiatives designed to improve the health and well-being of communities. The award, which is presented to facilities and programs that target specific community health issues with quantifiable results, recognizes the hospital's efforts to provide free, accessible trails and walkways that can be used for walking, hiking, and biking and promote healthy habits. These initiatives are funded by the proceeds from two major community wellness events: The RidgeWalk & Run and the GLOW 5K Run & Walk.

Looking ahead, we also began the long process of transforming our Electronic Medical Record System from Meditech to EPIC. The new system is used across the UR Medicine system and will improve information sharing across all the affiliates.

This has also been a year of laying the ground work for the major transformation and modernization project. Largely funded by a grant of nearly \$17 million, the project will include three capital improvement projects: adding a third floor to the

1993 addition for a medical village that with provider offices and the services to support those offices; the expansion and modernization of the surgical services suite; and the construction of a permanent MRI suite with state-of-the-art equipment. The grant will also be used to fund an initiative to integrate behavioral health and primary care. Before shovels hit the dirt, the plans were updated and revised with input from the staff members who will be working in those areas. The ceremonial ground breaking took place in early July. The project begins in earnest later this year.

The safety of our patients is always at the forefront at Jones Memorial. This year, a daily two-tier safety huddle was established. Each day members of the front line staff report any safety concerns that occurred within the previous 24 hours. These concerns are discussed at the leadership level and involves department heads and staff so that concerns can be addressed quickly and efficiently.



Medical Practices welcomed Niharika Pasumarty, MD, to the new Primary Care site at 12 Martin Street in Wellsville. Dr. Pasumarty is sharing office space with long-time provider Dr. Christopher Depner until Dr. Depner retires. Another development in the Medical

Practices was the return of the Andover Medical Practice to the Jones network when Dr. James Rummel left the area. The search is on to find a permanent provider for that office, but temporary providers have continued to see patients in Andover.



The existing Primary Care Medical Practices in Wellsville, Belvidere, and Bolivar were all recertified as Patient Centered Medical Homes and the Pediatric Practice in Wellsville achieved its first PCMH status. The Medical Practice management team has also been busy. After two years of intense

effort – the primary care offices in Hornell, Wellsville, Belvidere, and Bolivar achieved Rural Health Clinic status from the Centers for Medicare and Medicaid.



There have been several staff changes, starting right at the top with the retirement of Eva Benedict. After 40 years at Jones Memorial, Eva retired in July and James Helms was named the new CEO. Jim had been Vice President of Finance/

CFO at Jones Memorial and St. James Hospital in Hornell. In his eight years at Jones Memorial, Jim has led multiple departments within healthcare operations, including facilities, corporate compliance, supply chain, health information management (HIM), information technologies, nutrition, revenue cycle, and practice management.

Also retiring after over four decades at Jones Memorial was Donna Bliven, Chief Nursing Officer and Vice President of Patient Care. Her position was taken by Sandra Watkins, who brought a wealth of nursing and leadership experience from various healthcare facilities to her role. A native of Chicago, Sandra came to Jones Memorial from nearby Olean General Hospital.

Administrative Team member Carrie Walker was named Vice President of Medical Practices and Professional Services, leaving a vacancy that was filled by Kristopher Green, who joined Jones Memorial as the Director of Human Resources. Richard Whitney, RN, BSN, joined the patient care team as the Director of Acute Care. Michele McMorris was named Director of the Jones Memorial Medical Practices.

The transition from a contracted hospitalist service to an employed hospitalist program led to the addition of Nishant Chaudhary, MD, and Saddam Yasin, MD to the medical staff. As hospitalists, they are responsible for providing care to inpatients at Jones Memorial. Jeremy Oosterkamp, CRNA, joined the OR team, which is important as we look to grow our surgical services.

Bringing needed services closer to the community, several providers now offer specialty clinics at Jones Memorial. Dr. Gabriel Yacob is available for consultation and treatment of pain management and otolaryngologist, Dr. Bulent Mamikoglu, sees patients at the ENT Clinic. In addition, audiologist Chelsea Freeman provides care in the rehab department.

The efforts of the Community Wellness Committee were hampered by the continuing presence of COVID.

Instead of health fairs and community-wide events, many of the efforts went into ensuring that vaccines were available for anyone who wanted to get one. To that end, we partnered with the Allegany County Health Department on vaccine clinics in the Walchli Education Center at Jones.

While the GLOW 5K Run and Walk was cancelled for the second year due to COVID concerns, the RidgeWalk & Run was held as a virtual event. After registering as usual, participants had to complete their chosen route between October 10th and 18th and submit a completion form. Participants submitted photos of their walk or run.



Community Wellness money was used to start up the Reach Out and Read program at the pediatric office of Dr. Nishit and Dr. Shachi Shah. This program gives a free age-appropriate book to pediatric patients at each routine well-child visit from birth to age six. Reach Out and Read is a national nonprofit organization that integrates reading aloud into pediatric care. It has been a very popular program with young patients.

As we step into our next “Century of Caring” there are so many exciting things on the horizon. Our partnership with UR Medicine is stronger than ever and as the Transformation and Modernization Project gets underway we will continue the mission to provide the highest quality care to this community and bring the services our patients need, close to home.

COVID-19 Battling a Global Pandemic



New drive through screening station.



As the need for COVID testing expanded, a drive-through screening station was opened across the street from the hospital.



A special sub-zero freezer was required to store the vaccines.



ER Nurse Peg Eisenhardt was one of first in line when the vaccine became available for staff.



The Childrens Holiday party was held with a few adjustments - Santa waved through the window to excited kids.



Jackie Adrian, Director of Maternal Services, and Sandra Watkins, Chief Nursing Officer and VP of Patient Care, admire the beautiful hats, afghans, and sweaters created and donated by Pat Balcom of Wellsville. The knitted items are given to new moms and babies before they leave the hospital.

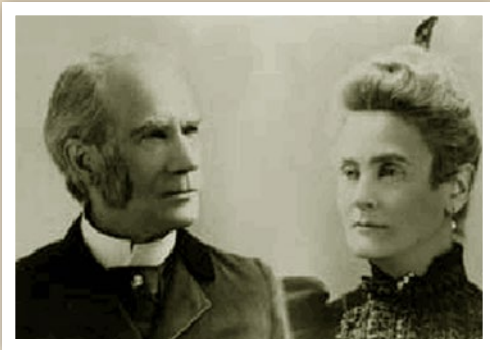


The Genesee Valley Oncology Nursing Society present a Nurse of Distinction award for oncology nursing every year. Because of the special challenges of 2020, the award went to all of the oncology nurses in our area. Accepting the plaque from GVONS board member Kathy Doerner, right, was Beth Cooke, RN, one of the nurses at the UR Medicine|Wilmot Cancer Institute Infusion Center at Jones Memorial Hospital. Jones Memorial Hospital has a UR Medicine|Wilmot Cancer Institute Infusion Center at the hospital in Wellsville and on State Street in Olean.

Field of Flags

A joint venture with the American Legion Post and Auxiliary and the Legion Riders, the Field of Flags provides the community with an opportunity to honor the deceased veterans among their friends and family. This year, the group placed over 500 flags in the front lawn at the hospital.





Celebrating
100
 Years of Caring
 Jones Memorial Hospital
 1921-2021



The continued presence of COVID in our community resulted in a delay in the Founders Ball and other celebrations. However, a birthday celebration in July brought out family members of some of the early founders of Jones Memorial Hospital.

Samantha Gilkey, great grand niece of founder Gertrude Jones, and Donald Comstock, great grandson of medical staff pioneer F. E. Comstock, had the honor of cutting the birthday cake.

Other members of the Comstock family were on-hand to celebrate the occasion. From left, Don Comstock, Jackie Comstock, Kris Green, Allison Mosher Green, Luanne Comstock, Jessica Mosher Strassner, and Nancy Comstock Mosher.

Lifetime Associates

Donors who have made a one-time or cumulative financial gift of \$10,000 or more between January 1, 2001 and June 30, 2021.

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Allegany Eye Foundation
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Lorraine Joyce
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Dr. and Mrs. Kenneth Van Dine
Art and Pat Van Tyne
The Walchli Family
Sherry Walton
Wellsville American Legion Post #702
Wellsville Lions Club

Gifts Received

Golden Associates, \$5,000 - \$10,000

Jones Memorial Hospital Auxiliary
Otis Eastern Services, Inc.

Distinguished Associates, \$2,500 - \$4,999

Dr. William Coch, MD
Jeff Ely and Janine Greene
Daniel Higgins
Lorraine Joyce
Richard, Tina, and Cory Joyce
Daniel Proto, DDS
Dr. Kenneth and Judith Van Dine

Century Associates, \$500 - \$2,499

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Neil and Eva Benedict
Rebecca Bennett
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William and Elizabeth Cheney
Dr. David and Lauren Chung
Larry and Deborah Clark
Mary Kate and Jeremy Cole
Dr. Richard and Rebecca Cudahy
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John and Jean Haywood
James and Dena Helms
Mike and Cheryl Jackson
Ryan and Lyndsay Jones
Greg and Lu-Ann Kaye
L.C. Whitford
Martha Lash
Preston and Pauline Lucas
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Anne McAndrew
Bob and Michele McMorris
Brenda Mong Szabo
Jeff and Teri Monroe
Moogan Family Foundation
Rich and Sue Nicol
Outsource Receivables Management
Dr. Pasquale Picco, MD

July 1, 2020 to June 30, 2021

Richard Pierce
Phyllis Rigby
Rich and Gwyn Shear
Short's Convenience Store
Short's Oil Company
Jim Stevens
Walchli Family
Walker Business and Staffing Services Inc.
Kevin and Carrie Walker

1921 Associates, \$250 - \$499

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Kristen Ives
Barry and Kate Kulp
Terry and Reita Lynch
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Sylvia Masin
Jacob Milliron
Jennifer Pacer
Gary and Jodi Pearson
James and Demetra Raptis
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Clifford and Diane Baisch
Bolivar Lioness Activity Fund
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Jim and Lenore Braunscheidel
Holly Burger
Jack Carter
Don and Marty Cinque
Tim and Susie Colligan
Dr. Gary and Patricia Cook
Gail Corwin

Charles Cutler
Margorie Dunford
Ed and Kay Eicher
Mary Fagan
David and Kelly Foster
Jennifer Frungillo
Peter Giopulos
Judith Hopkins
Gloria and Clifford Johnston
Jones Memorial Hospital Employees
Jones Memorial Hospital Medical Staff
Leslie Keesler
Gladys Kelley
MK Kellogg
Stan and Joyce Krupnik
Darryl Lewis and Ilene Ordway
Judy and Robert Loughlin
Mary Ellen Manning
Steve and Louise Mattison
Elizabeth McDowell
Carolyn Miller
Mr. and Mrs. Chris Minges
Terry and Linda Palmer
Kimberly Pensyl
Thomas Reed
John Rigas
Thomas Root
Judith Samber and Gary Ostrower
Donna, Jennifer, and Kevin Sick
Marsha Sick
Philip and Donna Lee Stockin
Karen and Richard Strahan
Marjorie Strahan
Charles Thompson, Jr.
Alistar Trumbo
David and Lucy Vancuren
Bob and Voni Walker
Pauline Lucas and Richard Weart
Calvin and Joan Weinman
Amy Wilson
Matthew and Barbara Woolsey
Deanna Worth
Susan and Dale Zanders

Memorial Gifts

Mary Ackerman

Gladys Kelley
Mr. and Mrs. James Raptis

Joanne Allen

Rebecca Bennett

Iris Bahamonde

Scott and Judy Burt

Chuck Benedict

Neil and Eva Benedict
Jeff and Teri Monroe

Janice Boring Davis

Mr. and Mrs. Timothy Colligan

Eugene F. Coburn

Marsha Sick
Alistair Trumbo

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Edward Eastman

Don and Marti Cinque

James Eastman

Don and Marti Cinque

Lee Gridley

Neil and Eva Benedict
Mary Kate and Jeremy Cole
Ed and Kay Eicher
Carolyn Miller
Rich and Gwyn Shear

Donald Higgins

Daniel Higgins

Olga and Rubens Iantorno

Richard, Tina, and Cory Joyce

Donna Johnson

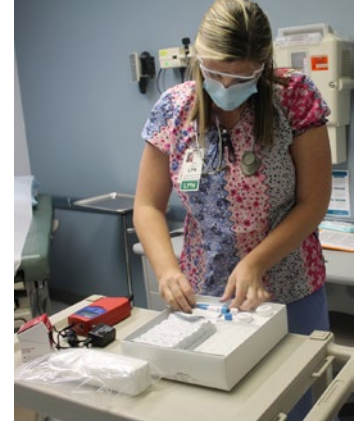
Mr. and Mrs. Clifford Baisch
Neil and Eva Benedict
Holly Burger
Scott and Judy Burt
Gloria Johnston
Sylvia Masin
Steve and Louise Mattison
Thomas Root
Charles Thompson, Jr.
Amy Wilson



When longtime Hemlock Twig member passed away in October 2020, her family requested memorials be made to the Twig that she was so devoted to. As a result, the Hemlock Twig donated several pieces of equipment including four wheelchairs, a recliner, two blood pressure cuffs, and a lamp for the ICU Family waiting room. Eva Benedict, CEO, accepted the gifts from Hemlock Twig president Caren Gibson and Marty's husband, Ed Tezak.

Dr. Miller Fund Purchase:

Thanks to a generous donation from the Dr. F. Clifton Miller Trust Fund, pediatric patients at the Jones Memorial Medical Practices will be tested for lead levels tested as part of their routine well-child visit and have the results in as little as three minutes. The results and the discussion about what those results mean will take place during the same appointment.



Nurse Sara Abbott preparing test

Received between July 1, 2020 and June 30, 2021

Benjamin Kelley

Gladys Kelley

Edward Lehman

Scott and Judy Burt

Jeffrey Lehman

Scott and Judy Burt

Preston Lucas

Neil and Eva Benedict
Scott and Judy Burt
Jack Carter
Mary Kate and Jeremy Cole
Sylvia Masin
Donna Sick
Karen Strahan
Marjorie Strahan
David and Lucy Vancuren

Dr. F. Clifton Miller

Dr. and Mrs. Richard Cudahy
Ryan and Lyndsey Jones

Joann Palmatier

Dale and Susan Zanders

Evelyn Reed

Don and Marti Cinque

Rheba Rigas

Neil and Eva Benedict
Mr. and Mrs. James Raptis

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Scott and Judy Burt
JM Medical Staff

Art VanTyne

Neil and Eva Benedict
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Mary Kate and Jeremy Cole
Gail Corwin
MK Kellogg
Stan and Joyce Krupnik
Pauline Lucas and Richard Weart
Mary Ellen Manning
John Rigas
Walchli Family

Timothy Walsh

Neil and Eva Benedict
Shaun and Elaine Walsh
Wellsville Brewing Company

Greg and Helen Winterhalter

Sharon Whitney

Gifts in Honor of

Eva Benedict

Dennis and Donna Bliven
Jim and Lenore Braunscheidel
Scott and Judy Burt
Jim and Dena Helms
Cherrie Macafee
Bob and Michele McMorris
Jeff and Teri Monroe
Gary and Jodi Pearson
Brenda Szabo
Bob and Voni Walker
Kevin and Carrie Walker
Walker Business and Staffing Services, Inc.

Donna Bliven

Mary Kate and Jeremy Cole

Dr. William Coch

Judith Samber and Gary Ostrower

Clint and Sammy Gilkey

Mr. and Mrs. Chris Minges

JMH Medical Staff

Barry and Kate Kulp

JMH Nursing Staff

Calvin and Joan Weinman



When Marshall Green saw a bunch of book and stuffed animal sets on the clearance rack at a local store, he knew they would be a great way to bring comfort to kids who come to the Jones Memorial Hospital Emergency Department, either as a patient or with a family member.



The 2020-2021 Jones Memorial Hospital Foundation Board

Kellie Anderson
Gary Balcom, Treasurer
Jackie Comstock, Secretary
Luann Comstock
Kay Eicher, Auxiliary President
Geraldyn Gough
Samantha Gilkey, President
Jennifer Joyce, Vice President
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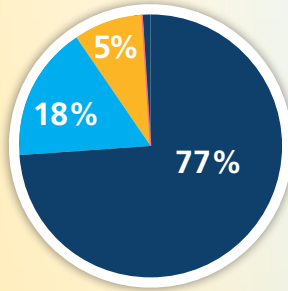
Foundation Staff

Eva Benedict, CEO
James Helms, CFO
Jodi Pearson, Foundation Coordinator

Sources of Funding

7/1/2020 to 6/30/2021

■ Patient Care	\$50,036,000
■ Non-Patient Care Sources	\$11,360,000
■ NYS Vital Access Support	\$3,446,000
■ Net Contributions & Investments	\$157,000
	<hr/>
	\$64,999,000



Summarized Consolidated Financial Statements

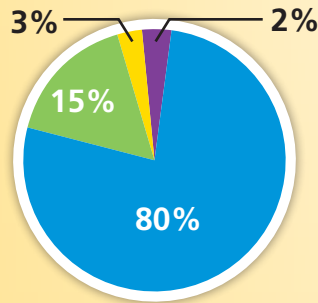
Consolidated Statements of Operations	FY 2021	FY 2020
Net patient service revenue	\$ 50,036,000	39,052,000
NYS Vital Access Program Support	3,446,000	4,539,000
Other revenue	11,360,000	8,201,000
Total expenses	(54,740,000)	(46,125,000)
Gain/loss from operations	10,102,000	5,667,000
Total other income, net	157,000	(905,000)
Surplus/deficiency of revenues over expenses	\$ 10,259,000	4,762,000

FINANCIAL REPORT & VITAL STATISTICS

Uses of Funding

7/1/2020 to 6/30/2021

■ Healthcare Services	\$44,886,000
■ Charity Care & Bad Debt	\$1,369,000
Total Healthcare Services	\$46,255,000
■ General/Administrative Services	\$8,250,000
■ Depreciation & Interest	\$1,605,000
Total Uses of Funding	\$56,110,000



Summarized Consolidated Financial Statements

Consolidated Balance Sheets	FY 2021	FY 2020
Current assets	\$ 27,907,000	27,099,000
Total assets	54,415,000	48,812,000
Current liabilities	13,258,000	18,503,000
Total liabilities	22,053,000	32,443,000
Net assets	32,361,000	16,368,000

Consolidated Statements of Changes in Net Assets	FY 2021	FY 2020
Change in net assets without donor restrictions	\$ 15,669,000	4,720,000
Contributions	87,000	187,000
Change in value of beneficial interest in perpetual trust	293,000	(48,000)
Net assets released from restrictions used for purchase of PP&E	(56,000)	(159,000)
Change in net assets	\$ 15,993,000	4,700,000

* Please see audited financial statements for additional detail and accompanying notes to the consolidated financial statements

BOARD OF DIRECTORS:



Michael Apostolakos, MD



Jenny Bilotta



William Coch, MD



Mary Kate Cole



Rich Ewell



Robert Gilfert, MD



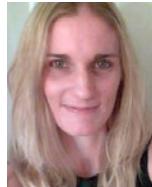
Samantha Gilkey



Stephen Goldstein



Daniel Guiney



Hollie Hall



Daniel Johnson



Ian Jones



James Knapp



Barry Kulp



Heather Lanphere, MD



Karol Marciano



Mark Taubman

Thank You Donors!



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