Greetings and Thank You

Early DISCLAIMER

- It's ALL VACATION!!!
- Nothing overtly said or simply implied today has any direct ties to Oswego County Government, Harborfest, anyone else I do, did and/or might work for, or with, or my dog Bayley.
- Presentation Copyright Dale A. Currier, CEM, MEP 2016

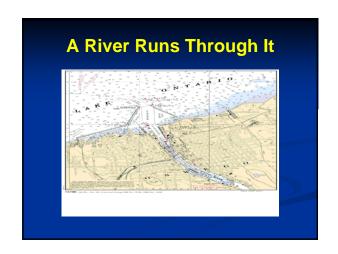














Be Careful What You Wish For...

■ IN THE BEGINNING...

- 29 Years Ago Local Arts and Music
- 15,000 people 4 days 3 venues

■ YEAR 3 !!!!!

A contact to Willard Scott...

- 300,000 people overnight!
- No emergency plan!!!
- The festival has never....

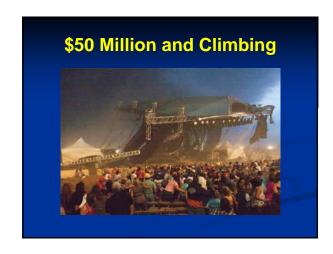




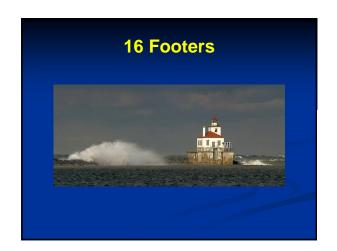
Events are Intricate

"In A World Where...."

- Our World's Changing...
- WEATHER More Severe and Different
- PUBLIC Higher Safety Expectations
- EVENTS More Complex , incl. elements
- **GOVERNMENT** "Guidance"
- <u>LITIGATION</u> More, Bigger, Longer







Changes and More Changes

- ... want to hurt us in large numbers...
 - Terrorist Acts Bio, Bombs, Chemicals
- More Money at Stake
 - Sponsorships
 - Concert Ticket prices
 - Insurance
- Public Expects More Exciting Experiences!

Oswego Harbor - 1900



USCG Station Oswego











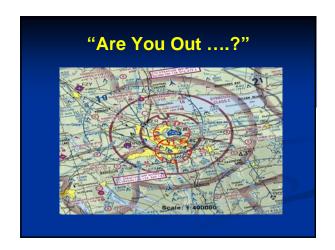
Manage the **FUTURE**

- Be the *professional skeptic* !!!!
- ASK "What Could Go Wrong If we...?"
- "What else? And what else...?"
- **EXPECT** Things to Go Wrong!!!
- Determine <u>YOUR Resilience</u> for Potential Consequences

Words To Ponder

- "If you do not change direction, you may end up where you are heading!"
 - Chinese Philosopher, Lao Tzu









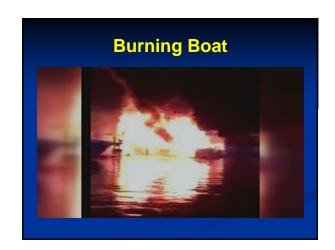
DECISIONS - OODA LOOP

- OBSERVE Look closely and Quickly
- ORIENT Where do YOU fir into the picture? [Situational Awareness]
- **DECIDE** Based on Need and Survival
- <u>A</u>CT Execute Your Decision
- Like shampooing Do It Again!!!!!
- Ref. Colonel John Boyd, USAF

Harborfest 2015

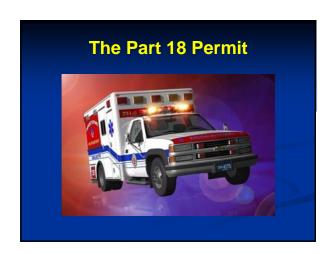
- Oswego County EMO and US Coast Guard Joined Forces – AMSC Exercise
- Large Tabletop Exercise
 - 15 agencies and 49 participants
- BASED NEED on ACTUAL events gone wrong elsewhere

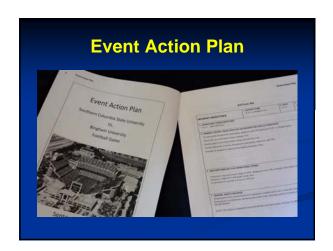
















2 Tourniquets, Quick Clot, Occlusive Dressing, Israeli Bandages, Bright Green bags." Loaned to City Fire, EMS and Law Enforcement [To assist others vs. self]

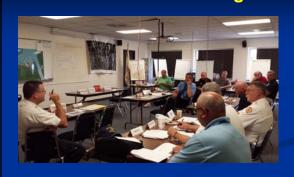
More Changes and Upgrades

- Sat. Night EMS Placement- CHANGED
- Casualty Collection Points ADDED
- Patient Drop Locations E. Side of River
 Pick-up Wright's Ldg. and CG Station

Marine Patient Transport



Pre-Event Fine Tuning





Position Specific Manuals

- KEEP IT SIMPLE and STEAL!!!
 - USCG Incident Management Handbook
 - Customize for YOUR Event
- Planning Event Planning "P"
- *Operations* EMS, Fire, LE, USCG
- **EOC Manager** [?!?]
- Public Information [PIO]

And the Outcomes....

- Multi-agency IAP as EVENT PLAN
 - Make Custom Forms
- Suspicious Activity Reporting Training
 - OFPC Intelligence Liaison Officer
- Joint Ops and EOC Saturday Night
- County Radio Installed @ USCG Station

Lessons Learned

- 1. The Devil is in the DETAILS
 - Exercise Event Plan Through Event Close
- 2. Creativity Pays "AMSC Exercise"
- 3. Plan to Provide Basic Resources
- 4. Non-Public Safety Partners are Critical
 - Even if they don't know it!!!
 - "...at the Orange Docks.."

Special Training Handsamball Management Man

1	7



ONE Incident – ONE Oops!

- 10 -15 min. AFTER Fireworks
 - "Report of Man Missing in Wright's Marina"
 - "... 2 People in the Water..."
 - "Woman <u>is</u> in water" [NYSP Marine unit]
 - "Man may have been in water BEFORE the Fireworks..." [> 45 minutes] (the Woman)
- ? "LOCATION?? "The Orange Dock"
- Where in Orange Dock??!!?!?!?



More Lessons Learned

- 5. Don't Delay After-Action Meeting
 - Let Time Work FOR You
- 6. Continuous Event Mgt. Changes
 - Requires Effort to Maintain Capabilities
- 7. Plan for Demobilization
- 8. Capitalize on Networking Time
 - Hospital Consultant H'fest EOC Rep

Last Minute **EOC Technical Glitches**

- No Air Conditioning 80s and humid
- EOC Venue Internet Connections...
 - Last Minute UNKNOWN Changes to server
 - IT "Guru" not on-shift
 - Verizon Wireless Hub -
 - Access number untried

New Thoughts

- Look for Opportunities to Build Capabilities
 - Staff and Facility *Upgrades*
 - Example: Event Liaison Works at Hospital
 - GREAT Information Beyond the ER
- Find Advances in Technology
 - New Car is a Wireless Communication Hub
 - Satellite access -7 devices from 50 feet away

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Stay Current on Threats

- 40 Representatives Large Arenas, Stadiums, and Large Events
 - Nationwide representation
- What keeps you awake at night...?

And Now...HERE!!!!!

- What Can I Add or Clarify?
- Thank You for Your Time
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