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Heidi Kirsch RN BSN has spent over 20 years at Catholic Health predominately working in Emergency Medicine. She received her AAS from Trocaire in 1986, completed her BSN from D'Youville in 1992. She currently serves as the nurse and emergency manager for Mercy Hospital, Orchard Park Division, which is a 2 bed Hospital with an ED that serves over 24,000 patients per year. Certified as an ACLS and Crisis Prevention Instructor, she enjoys teaching and mentoring her staff in areas of emergency medicine and safety.