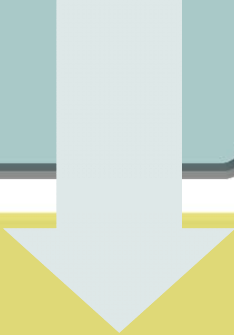


An aerial satellite-style photograph of a large hurricane or tropical storm over the ocean. The storm's eye is clearly visible in the center, surrounded by dense, swirling white clouds. The surrounding ocean is a deep blue, with some lighter blue areas indicating shallower waters or currents. The overall scene is dramatic and powerful.

NYS Disasters & Mental Health Response

NYS Emergency Response

Events begin on the LOCAL level but should the trauma generated by event exceed local resources...

A light blue downward-pointing arrow indicating the flow from the first step to the second.

Support can be requested via NYS Office of Emergency Management.

A light yellow downward-pointing arrow indicating the flow from the second step to the third.

When NYS OEM Human Services Branch receives requests they are passed on to the Mental Health Task Force which utilizes teams of volunteer staff from the various state agencies to assist.

Activation-Assessment-Mobilization



ACTIVATION

Upon activation the OMH convenes members of the MHTF at the NYS EOC



ASSESSMENT

Using the MHTF network the group will work with the County Community Services to determine if/where DMH responders are needed



MOBILIZATION

Workgroup established to coordinate the deployment of Disaster Mental Health Responders

DMH Response-Immediate

Shelters and Disaster Recovery Centers

- **OMH, County DMH, and Red Cross responders provide services to shelters and DRCs across the State.**
- **DRCs have become the primary mode of Human Services support immediately following large-scale disasters.**
- **Superstorm Sandy deployed 120 different DMH Responders to DRC locations over more than a 6 month period.**

A Tale of Two Disasters...

Hurricane Irene/ TS Lee Disaster Recovery Centers

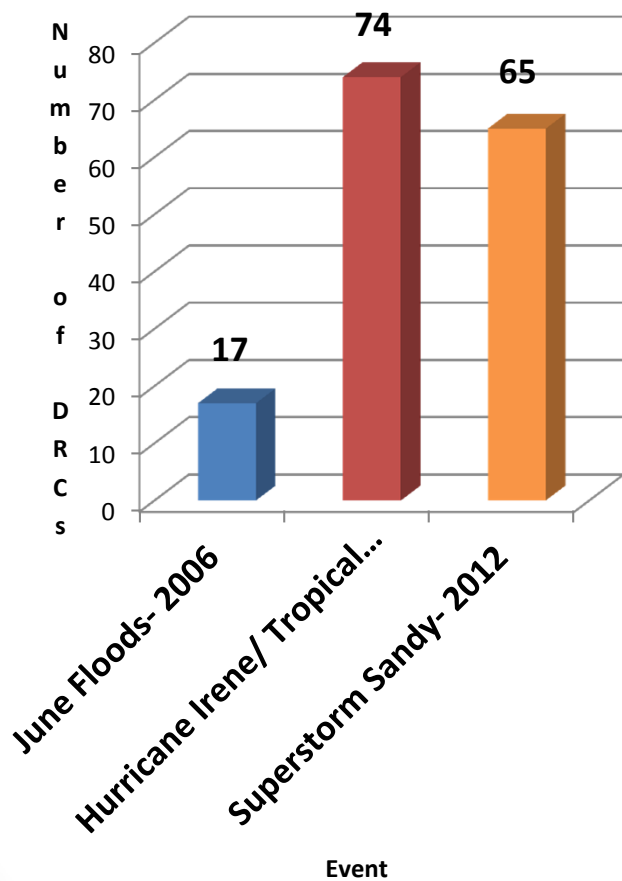
- ❑ Dates of Operation 9/1/11 – 11/18/11 (**2 ½ months**)
- ❑ **34 Counties** received a Presidential Disaster Declarations for Individual Assistance (IA)
- ❑ **74 Disaster Recovery Center sites open**
 - 38 Fixed Sites
 - 36 Mobile stops on 7 mobile routes : 2 – 4 days in duration
- ❑ **23,329 Visitors**
 - 13,412 : Irene
 - 9,917 : Lee

Superstorm Sandy Disaster Recovery Centers

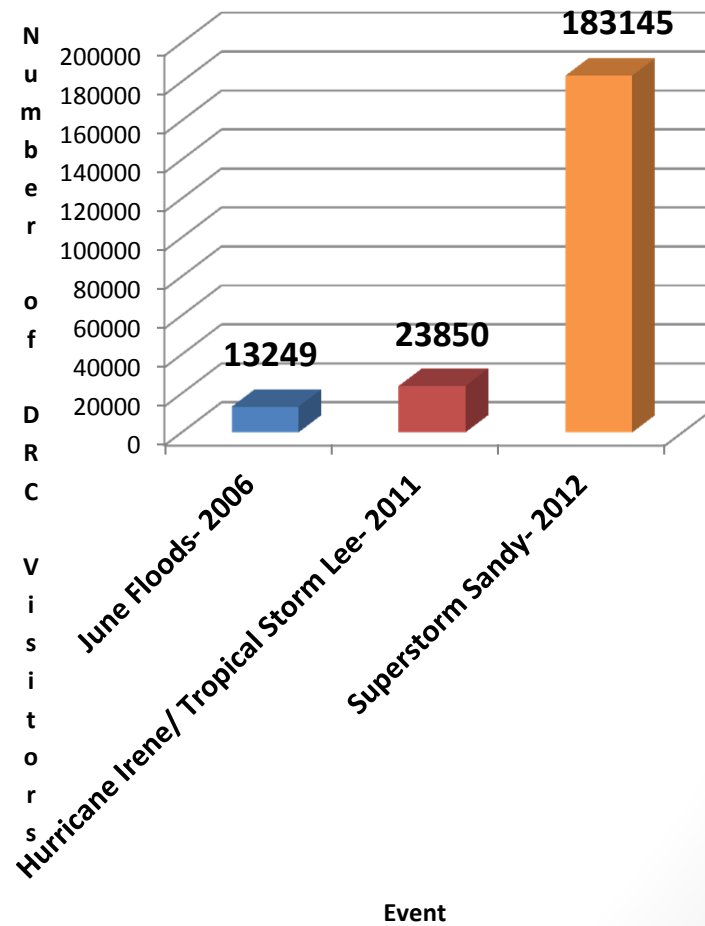
- ❑ Dates of Operation 11/1/12 – 4/30/13 (**almost 7 months**)
- ❑ **13 counties** received a Presidential Disaster Declarations for Individual Assistance (IA)
- ❑ **65 Disaster Recovery Center sites open**
 - 46 Fixed
 - 19 Mobile
 - 7 NYC Restoration Centers
- ❑ **183,145 Visitors**

Recent DRC History

Number of DRCs Opened

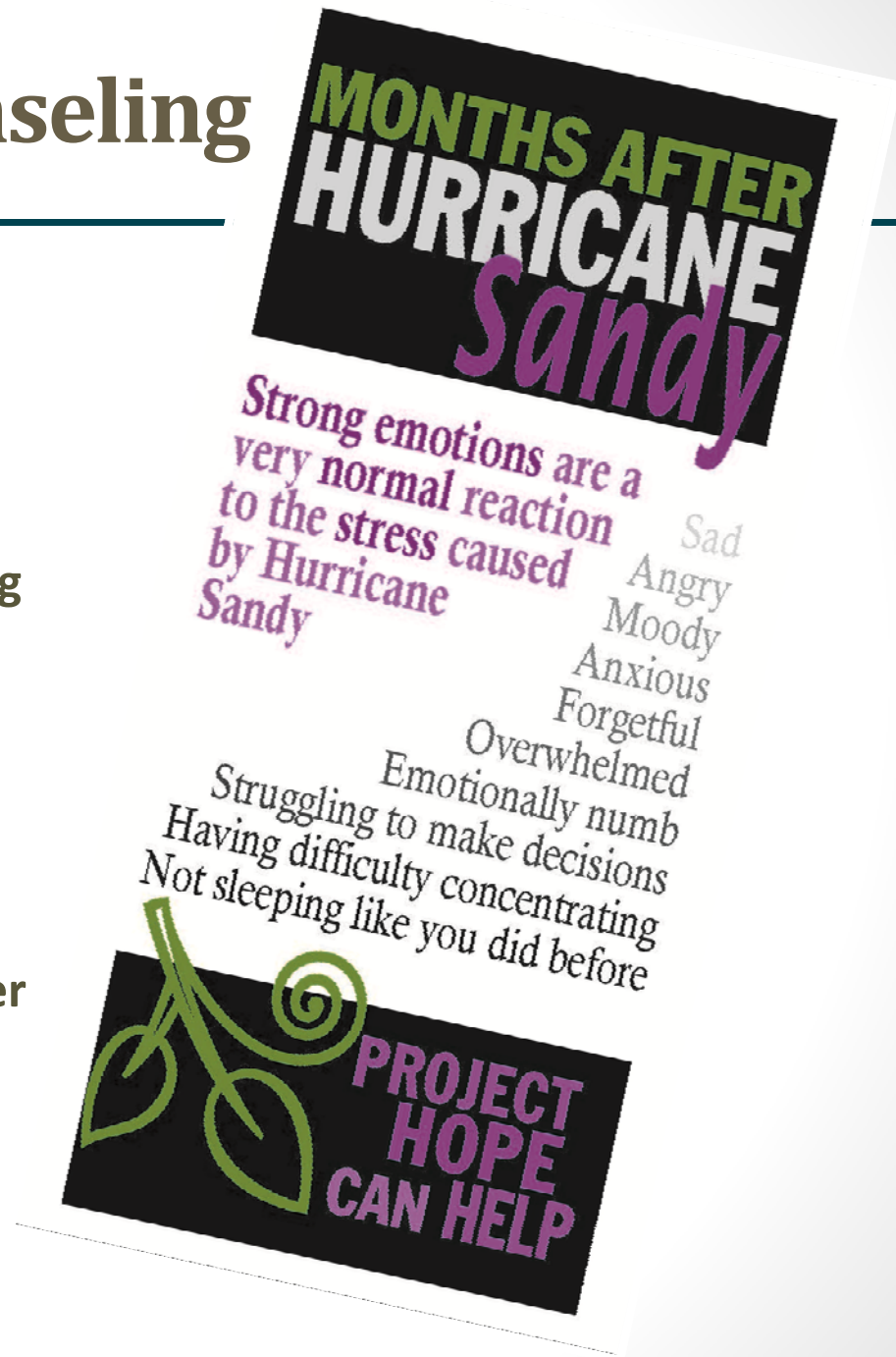


DRC Visits



FEMA Crisis Counseling

- Assisting disaster survivors in understanding their current situation and reactions
- Mitigating additional stress, assisting survivors in reviewing their options
- Promoting the development and use of coping strategies
- Providing emotional support
- Facilitating linkages with other individuals and agencies



Establishing Identity in the Community

How to reach us...
 When you call, please let us know you are calling for Project HOPE and we will connect you with a crisis counselor who knows your community and is ready to help assist you with your recovery.
 Central Nassau Guidance and Counseling Services, Inc.
 822-6111 ext. 267

PEGS - Health and Human Services
 505-7003

Family Residences and Essential Enterprises, Inc. (FREE)
 870-1045

Hipanic Counseling Center
 538-4513 ext. 215

Long Beach Medical Center
 857-4326

Long Beach Beach
 859-2332

Mental Health Association of Nassau County
 504-HEIP (4357) or 489-7372 ext. 1502

North Shore Child and Family Guidance Center
 676-1571

South Nassau Communities Hospital
 377-5400

South Shore Association for Independent Living (SAIL)
 297-6435

South Shore Child Guidance Center
 868-3030 ext. 1201

YES Community Counseling Center
 739-3207

Project HOPE
 LINDSEY HUNT, a 24/7 confidential network matching Hurricane Sandy survivors with Project HOPE providers in Nassau County
 Project HOPE is a proud Federal Emergency Management Agency (FEMA) partner for the Hurricane Sandy relief effort.
 Project HOPE
 1051 10th St
 Long Beach, NY 11561

Helping you recover from Hurricane Sandy

Project HOPE

Free and confidential, Project HOPE crisis counselors come to you

Whether it's the strain of trying so hard to be strong for your family or the sheer weight of the loss, talking with a Project HOPE crisis counselor can help you understand your feelings so that you can move forward with greater certainty.

Carefully trained Project HOPE counselors from your community offer emotional support and links to much-needed resources that can assist with your recovery.

Project HOPE crisis counselors can help you sort through your thoughts and feelings-- without any judgment-- someone to help you feel grounded

It can help to have someone who listens, who you can talk with, ...and cares

This is what Project HOPE does

Simply put, Project HOPE helps you move forward by offering confidential support that helps you understand your emotional and physical reactions to the impact of Hurricane Sandy and options and learn about available resources that can assist you with your recovery.

Who we help...

- Individuals
- Families
- Schools
- Businesses
- Community Groups
- Service Organizations

... always at no charge

How we help...

- Individual Crisis Counseling
- Informational / Educational Support
- Group Crisis Counseling
- Public Education
- Community Networking & Support
- Resource Linkage
- Assessment
- Referral

When you need it...

A Project HOPE crisis counselor can confidentially speak with you about your concerns, work with you to determine how best to meet your needs, offer options and provide linkages to resources that can assist with the many facets of your recovery ... at a time and place that works for you.

We provide free, confidential services anywhere, including homes, businesses, schools, colleges, houses of worship, shelters and community centers for anyone affected by Hurricane Sandy.

You can have services scheduled at a time that works best for you or your group

Simply call us...

The support is free, confidential - there for you when you need it

Listening • Understanding • Educating • Connecting

CCP Organization

A Crisis Counseling Program is a joint state and local mental health agency effort

- **NYS OMH is responsible for overall program implementation and oversight.**
- **Local mental health authorities secure and coordinate local service provision.**
- **The OMH Research Foundation for Mental Hygiene (RFMH) receives the funding, holds the county contracts, and administers human services and fiscal program components.**

CCP Projects in NYS



- **Project HOPE – Hurricane Irene**
 - 13 Counties, 9 Provider agencies
 - \$3.7M total grants
 - 15,600 Crisis Counseling contacts



- **Project RENEW – TS Lee**
 - Broome and Tioga Counties
 - \$1.6M total grants
 - 9,000 Crisis Counseling contacts



- **Project HOPE – Superstorm Sandy**
 - NYC, Westchester, Nassau & Suffolk
 - \$58.8M awarded
 - **1.4M Crisis Counseling contacts**

Summary

OMH roles in disaster response include working on the Federal, State and local levels to prepare for, and respond to, the psychological effects of disaster.

- **Disaster Mental Health Planning**
 - Written Guidelines
 - Planning Assistance

- **Facilitator of Federal assistance**
 - CCP and SERG applications

- **Disaster Mental Health training**
 - DMH: A Critical Response
 - Partnerships with DOH and IDMH

- **TA and support during an event**
 - Coordinator of response activities

Challenges...

- **Ensuring that local providers of mental health services are adequately prepared to take the steps necessary to maintain services to their vulnerable populations during and following events.**
- **Creating Disaster Mental Health Plans on the local level that are coordinated with both county governance, the provider community, and the emergency management structure.**
- **Building and maintaining Disaster Mental Health responder resources.**

Thank-you...

**NYS OMH Bureau
of
Emergency Preparedness and Response**

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