

Thompson Health has established an all-hazards comprehensive plan to follow during an event of disastrous consequences.

This type of event would change the way everyone accesses our services, drops off patients, and communicates.

Important points to remember:

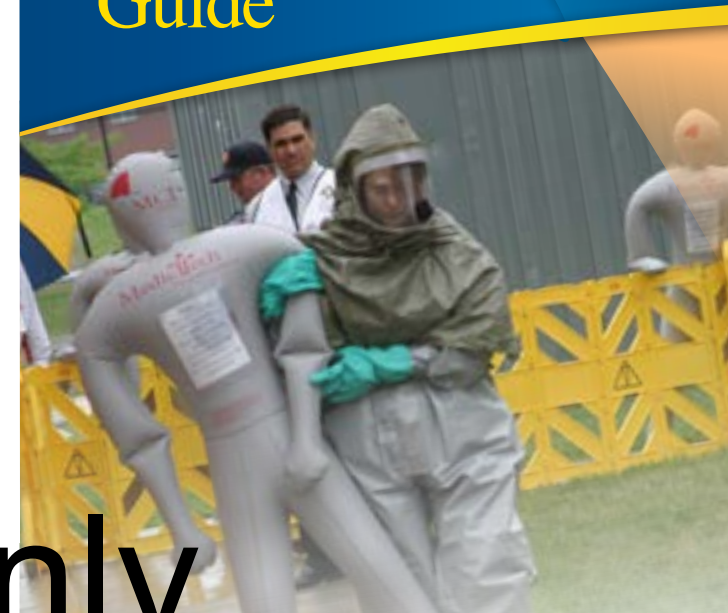
- Personal safety is of utmost concern. Always follow the direction of security personnel and law enforcement. Obey traffic barriers and signage.
- The reunion of patients with their families is very important. Always have a patient's identification available.
- Pets will not be allowed in the facilities. Contact the local humane society (Ontario County 585.396.4590, Monroe County 585.223.1330).

Contact us.

Thompson Health
PHONE: 585.396.6000 (24/7)
FAX: 585.396.2085 (24/7)
350 Parrish Street
Canandaigua, NY 14424
ThompsonHealth.com

Example Only

**Disaster
Activation
Guide**



24/7 CONTACT INFORMATION

Landline585.396.6000
Landline back up 585.396.6820
Fax585.396.2085



F.F. Thompson Hospital is an ANCC Magnet designated hospital for nursing excellence.

Intended Use for Emergency
Medical Services Providers

FUTURE SOLUTIONS NOW

Accessing The Building During Lockdown

Thompson Health maintains the right and the ability to lock all entrance and exit points of the main campus. Do not accommodate an unauthorized person's request to enter building.

All exterior doors at Thompson Health's main campus are numbered and clearly marked with brown and white signs at each door.

The primary helipad location is on the west side of the campus, clearly designated by landing lights. Alternative locations are available per Incident Command's designation.

Patient Drop Off/Pick Up During Activation

Depending on the incident and its potential effect on our building, decisions for drop-off and pick-up locations will be made by Incident Command. EMS will be informed and given directions by the security personnel upon arrival.

As is standard, the ambulance bay door will remain locked. Use the intercom system located to the left of the door to alert the charge nurse of your arrival. Please note this location is under camera surveillance.

Contaminated Patients

Contaminated patients cannot be taken to the ambulance bay.

Although the patient may have been grossly decontaminated at the scene, we will require the patient to go through our DECON process.

No patients will be allowed into Thompson Health's Emergency Department until they have been approved by the DECON Team leader or DECON medical director.

Ambulance companies are responsible for decontaminating their own vehicles.

Designated Decontamination Areas at FF Thompson Hospital

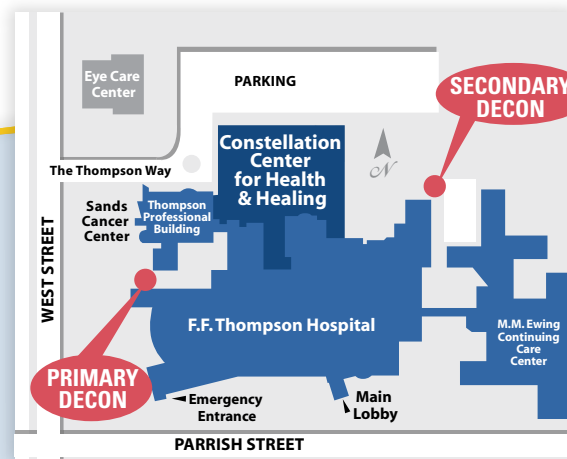
Thompson Health's primary location for DECONs is on the west side of the main building. The secondary location is on the north side of campus in the M.M. Ewing Continuing Care Center's Pines parking lot.

Hospital Command Center

Thompson Health's administration follows FEMA's National Incident Management System using the Incident Command System for Hospitals. This allows Thompson Health to effectively communicate and work with all county, state and federal organizations.

Thompson Health's primary Incident Command location is in the board room on the second floor of the Thompson Professional Building. However, we have the flexibility and space to relocate as necessary. There will be a Command Staff member at all Joint Command locations. There will be a Public Information Officer at the Joint Information Center.

Example Only



Point Of Contact During Emergent Situation

911

Point Of Contact During Non-Emergent Situations

**Emergency Department
585.396.6150**

**Disaster Preparedness Department
585.396.6654**

**Executive Administration
585.396.6527**