

Today's training is for hospitals and federally qualified health centers who received a letter indicating that they must vaccinate groups outside of their organization with this week's Moderna allocation.

These outside groups could include: Emergency Medical Services Medical Examiners, Coroners, and Funeral Workers Staff from Voluntary Operated OASAS Facilities Staff and residents from Voluntary Operated OMH Facilities Staff and residents from OPWDD Facilities

Hospitals and FQHC that do not need to share their Moderna allocation with outside groups DO NOT need to participate in this training.





December 23, 2020

Relevance:

- Historical use in **H1N1 Pandemic** and other outbreaks in NYS
- Established on Health Commerce System (HCS), which follows rules for security and data backup
- Evolution of system with improvement items identified by LHDs and NYSDOH
- Currently used by 57 LHDs, Tribal Nations, and NYSDOH



Benefits:

- On-line Registration Systems
 - Smart phone enabled
 - Improves information for planning through establishing "appointments"
 - Staffing & Throughput
 - Crowding and Social Distancing



Benefits:

- Point of Care
 - User friendly interface to quickly document critical information points
 - Recipient Demographic Information



Benefits:

- <u>Reporting</u>
 - Real-time review for operational improvements
 - Review for population coverage
 - Ability to review scheduled appointments and no show appointments



Getting Started:

- Browser
 - CDMS most optimally works in Google Chrome
 - Microsoft edge can also be used
 - Firefox, Safari, Internet Explorer are not compatible with CDMS and should not be used
 - If you use these browsers you will likely receive errors or not see all functionality of the system necessary.



Getting Started: Receiving Access

- In order to receive access you will need to request it from your HCS <u>Coordinator</u>
 - The role which has been created for FQHC/Hospitals is known as "Facility Admin"
 - In order to get access you will need to request it from your HCS coordinator
 - To discover who your HCS coordinator is;
 - Login to HCS and click 'My Content' in the top right menu and select 'Look up my coordinators'

Welcome J'nelle Oxford (jzo09)	Impo	ortant	Health	Even	ts		Documents by Gr My Favorites	oup		
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Adding a New Location

• We will be sending out quick cards to reference steps shown on screen

First, click Org Admin > Locations, if your location is not on your list, click 'Add

a Location'	Countern	neasure Data Management System (C	DMS)	යා Home ▼ ≗ My Cont	ent 🗸 🔍 Sea	rch 🤀 Help	
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	Locations						
	 ✓ Operational ✓ Reports 	Search Results					
		Location Name	Organization	♦ Update Create Date User	♦ ♦ Active	¢	÷ Longitude
		CVPH Medical Center	The University of Vermont Health Network-Champlain Valley Physicians Hospital	12/22/2020	Yes	0.0	0.0
		Example Facility Location	The University of Vermont Health Network-Champlain Valley Physicians Hospital	12/22/2020	Yes	42.652848	-73.752898
		UVM - Champlain Valley Physi Hospital	icians The University of Vermont Health Network-Champlain Valley Physicians Hospital	12/22/2020	Yes	44.698132	-73.461008
		Total Records : 3	к 1 м		R	ecords Per P	age: <mark>10 🗸</mark>

NYSDOH Countermeasure Data Management System (CDMS) Adding a New Location

- We will be sending out quick cards to reference steps shown on screen
- Fill in the information associated with the location: Location Name, Street Address and Contact Number to the location and click Add Location.
- *Note: When you are typing the street address, this will pull from google maps, click the address associated with what you are typing. This will fill in the grey boxes automatically.



NYSDOH Countermeasure Data Management System (CDMS) Adding a New Location

• We will be sending out quick cards to reference steps shown on screen

*As you see in this screen capture you see addresses pulling from google, CLICK the address associated with the location where you are vaccinating.

Logical Jnelle Oxford(jzo09)	Add New Location			
 The University of Vermont Health Network- Champlain Valley Physicians Hospital - Facility Admin Set Session Specifics 	Location Name	Example Facility Location		
	Street address	97		
X. Organization Admin	Address?	P 97 Columbia Street Albany, NY, USA		
	Addressz	97 Central Avenue Albany, NY, USA		
Operational	Contact	97 Clinton Street Albany, NY, USA		
✓ Reports		97 Wellington Avenue Albany, NY, USA		
	Selected Address	97 Broad Street Albany, NY, USA		
	County			powered by Google
	latitude			
	longitude			
			Add Leastion	

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Adding a New Location

• We will be sending out quick cards to reference steps shown on screen

Commerce C C	ountermeasure Data Manageme	nt System (CDMS)	Log out
Jnelle Oxford(jzo09)	Add New Location		
 The University of Vermont Health Network- Champlain Valley Physicians Hospital - Facility Admin Set Session Specifics 	Location Name	Example Facility Location	
බ් Home	Street address	97 Columbia St, Albany, NY 12210, USA	
✓ Organization Admin		Leading and/or Trailing spaces where found and have been removed.	*Once the google
✓ Operational	Address2	Enter your address 2	address has been
✓ Reports	Contact	518-761-9990	selected the grey
	Selected Address	97 Columbia Street, Albany, NY, USA	automatically
	County	Albany County	populate.
	latitude	42.6528475	
	longitude	-73.7528983	NEW
Version - v7.2.3 Date - 12/22/2020 9:50 AM		Add Location	STATE of Health

Changing your location in an operation

• We will be sending out quick cards to reference steps shown on screen

First, you need to locate your operation, it can be found by clicking Organization Admin > Operations





Changing your location in an operation

- We will be sending out quick cards to reference steps shown on screen
- Next, you will select the blue hyperlink located next to your operation *Note, you do not need to run the search function up top, unless your operation is not already listed below.

System	Countermeasure [Data Management Sy	vstem (CDMS	5)	බ Home ▾ 음	My Content 👻 🔍 Search	⊕ Help ▾ 〔→ Log	out
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	UVM - Champla	lin Valley Physicians	50500130	UVM - Champlain	NYS DOH Ho	ospital/FQHC Appointment		etual
Version - v7.2.3	Clinic	ar employee vaccination	00000130	Hospital	12/31/2020)	000000000000000000000000000000000000000		
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Changing your location in an operation

• <u>We will be sending out quick cards to reference steps shown on screen</u>

Click the link that says 'Operational Details'



Changing your location in an operation

We will be sending out quick cards to reference steps shown on screen

Select the location you would like from the location dropdown

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 ▲ Jnelle Oxford(jzo09) ✓ The University of Vermont Health Network- Champlain Valley Physicians Hospital - Facility Admin 	Operation Details			Operation View	
Set Session Specifics	Event	Form	Location		
ப் Home	NYS DOH Hospital/FQHC Appointment	Hospital/FQHC COVID-19 Appointment	UVM - Champlain Valley Physic		
V Organization Admin	12/31/2020)	Scheduling Form	Select Location		
· Organization, tanin	Operation Name		CVPH Medical Center		
✓ Operational			UVM - Champlain Valley Physician	ns Hospital	
✓ Reports	UVM - Champlain Valley Physicians	Hospital Essential Employee			
	Intended Population				
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	Public Notes				
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NYSDOH Countermeasure Data Management System (CDMS) Changing your location in an operation

• <u>We will be sending out quick cards to reference steps shown on screen</u>

Take a look at your operation name and see if you need to change the operation name to reflect the location change and click update operation

Health Commerce Countermeasu	ire Data Management System (CDMS)		없 Home ▾ & My Content ▾ Q Search	⊕ Help C→ Log out	
 ▲ Jnelle Oxford(jzo09) The University of Vermont Health Network-Champlain Valley Physicians Hospital - Facility Admin 	Event NYS DOH Hospital/FQHC Appointment Schedulin COV COVID-19 (12/20/2020 - 12/31/2020)	Form g Hospital/FQHC COVID-19 Appointment Scheduling Form1	Location UVM - Champlain Valley Physicians Host]
Set Session Specifics Gr Home Organization Admin Operational Reports	Operation Name UVM - Champlain Valley Physicians Hospi Intended Population UVM Identified Essential Employees Public Notes	tal Essential Employee Vaccination Clir			
	B I 2= == 4≡ 4≡ 99 Styles This clinic is for UVM identified essential employee limited, only those who have been flagged for vacci Please wear a short sleeved shirt for ease of acces	Format Format			
	Information Contact Number	Fee / Donation	Public Visibility		NEW Departe
	518-563-8342	0	Open	~	STATE of Healt
Version - v7.2.3 Date - 12/22/2020 9:50 AM	Update Operation				

Adding a New Clinic Schedule or Altering an existing Schedule

- We will be sending out quick cards to reference steps shown on screen
- From the same operation view is where registration schedules can be added

or adjusted	Health Commerce <	Cou	ntermeasure Data Management System (CDMS)	යි Home 🔻	음 My Content ▼	Q Search	🔁 Help 🔻	C→ Log out
	▲ Jnelle Oxford(jzo09) ✓ The University of Vermont Health		Operation Details					0
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Adding a New Clinic Schedule or Altering an existing Schedule

- We will be sending out quick cards to reference steps shown on screen
- Scroll to see 'Add Registration Schedule'

The University of Vermont Health Network-Champlain	Operation Details						6
Valley Physicians Hospital - Facility Admin Set Session Specifics	Registration Sched	ules					S
යි Home							Coperation View
Organization Admin	Operation UVM -	Champlain Valley Pl	hysicians Hospital Essential Employee Vaccir	ation Clinic Summary	/		
Operational	Operation	UVM - Champlain V	'alley Physicians Hospital Essential Employee	Event Name	NYS DOH Hospital	/FQHC Appointment Scheo	luling COV COVID-19 (12/20/2020 -
• Reports		50500130		Event Start	12/20/2020		
	operation ib	00000100		Date	12202020		
				Event End Date	12/31/2020		
	Add Registration	Schedule					
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	Tir	me Slot apacity	Registration Deadline Date (MM/DD/YYYY)				
	5		mm/dd/yyyy	+ Add Registr	ation Schedule		

Adding a New Clinic Schedule or Altering an existing Schedule

- We will be sending out quick cards to reference steps shown on screen
- Fill in your operation date, start and end times, time slot duration and capacity and click add registration schedule

✓ Organization Admin	Operation UVM -	Champlain Valley Phys	sicians Hospital Essential Employee Vaccin	ation Clinic Summar	1
✓ Operational✓ Reports	Operation Name	UVM - Champlain Valle Vaccination Clinic	ey Physicians Hospital Essential Employee	Event Name	NYS DOH Hospital/FQHC Appointment Scheduling COV COVID-19 (12/20/2020 - 12/31/2020)
	Operation ID	50500130		Event Start Date	12/20/2020
				Event End Date	12/31/2020
	Add Registration	Schedule			
	Operation Date	e (MM/DD/YYYY)	Operation Start Time (HR:MIN)	Operation End	J Time (HR: MIN) Duration (MN) OS min
Version - v7.2.3	Tin Ca	ne Slot pacity	Registration Deadline Date (MM/DD/YYYY) mm/dd/yyyy	+ Add Registr	ation Schedule

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NYSDOH Countermeasure Data Management System (CDMS) Altering your Clinic Schedule

• <u>We will be sending out quick cards to reference steps shown on screen</u>

If you want to change or view your schedule scroll to click modify schedule

	K Health Commerce System ►	Countermeasu	ıre Data Management Syster	n (CDMS)	යි Home -	음 My Content ▼	Q Search	🛱 Help 🔻	C→ Log out
	Scheduled Registration	Dates							
	Tuesday 12/22/2020 Re	gistration Schedule			Modify Schedule				
	Wednesday 12/23/2020	Registration Schedule	3		Modify Schedule				
	Thursday 12/24/2020 R	egistration Schedule			Modify Schedule				
	c	Capacity	Registered	Cancelled	d Avai	lable	Attende	əd	
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Altering your Clinic Schedule

- We will be sending out quick cards to reference steps shown on screen
- Here is where you can:
- Add Time Slots
- Delete Time Slots
- Change your Capacity
- After any change, please scroll to select 'Update Deadline / Capacities' or your changes <u>will not save</u>



Altering your Clinic Schedule

• We will be sending out quick cards to reference steps shown on screen

n nerce > m	Countermeasure Data N	Aanagement System (C	CDMS)						ର Home ≁ ଥି My Content ≁ ୍ Search 49 Help ≁ ତ
-Edit Registartion Sch	edule for Wednesday								
Deadline Date 12	/ 22 / 2020						Delete S	chedule	Back Registration Date
-Schedule T e Slots	[1		_	_				
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	12:30 PM	12:40 PM	10	0	0	10	0	Delete	Click to delete
	12:40 PM	12:50 PM	10	0	0	10	0	Delete	
	12:50 PM	01:00 PM	10	0	0	10	0	Delete	
	01:00 PM	01:10 PM	10	0	0	10	0	Delete	
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	02:00 PM	02:10 PM	10	0	0	10	0	Delete	
	02:10 PM	02:20 PM	10	0	0	10	0	Delete	
	02:20 PM	02:30 PM	10	0	0	10	0	Delete	
	02:30 PM	02:40 PM	10	0	0	10	0	Delete	
	02:40 PM	02:50 PM	10	0	0	10	0	Delete	
	02:50 PM	03:00 PM	10	0	0	10	0	Delete	
	То	tals	180	0	0	180	0		
									Click Update Update 12222020 Deadline and/or Capacities f H

Registering Patients

 First, patients will need to be sent a direct link to your vaccination operations to select which date they would like to schedule –

Please Select an Event

Change Search Radius: 25 ∨ Terrebonne Mirabel **Nontebello** Saint-Hyacinthe 50 Laval Montreal Sherbro Granby 10 10 Saint-Jean-sur-Richelieu 417 Bromont 55 96 Court Street 15 235 Plattsburgh, NY 12901 Cornwall Map & Driving Directions Distance: 0.41 miles 91 Date: December 24, 2020 Greensboro 87 Time: 12:00 PM - 03:00 PM Stowe Wilmington Waterbury **Appointments Available: 179** Saranac Lake Fee: \$0 Tupper Lake Phone: 518-563-8342 Lake Placid Montpelier Who May Attend: High Peaks 87 UVM Identified Essential Employees Wilderness 89 ive Ponds





Registering Patients

Once they find the date they would like to attend they will click, select visit time



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Registering Patients

• They will be brought to the schedule to select their appointment time by clicking the bubble next to the time they want and then scroll to select

'Next'

UVM - Champlain Valley Physicians Hospital Essential Employee Vaccination Clinic

UVM - Champlain Valley Physicians Hospital

December 24, 2020

Time	Available Appointments	Select Time
12:00 PM - 12:10 PM	9	0
12:10 PM - 12:20 PM	10	•
12:20 PM - 12:30 PM	10	0
12:30 PM - 12:40 PM	10	0
12:40 PM - 12:50 PM	10	0
12:50 PM - 01:00 PM	10	0
01:00 PM - 01:10 PM	10	0
01:10 PM - 01:20 PM	10	0
01:20 PM - 01:30 PM	10	0
01:30 PM - 01:40 PM	10	0



Registering Patients

- Patients will then fill in their demographic information, Name, Phone, DOB, Email, Gender
- *Note, anything with the word 'Optional' at the end of the box is not mandatory to fill in
- Next they will complete their screening question (which is just stating they consent to a COVID-19 vaccination evaluation)
- They will be brought to a page to review information / make changes and then select register
- Once they click register they will be brought to another screen where they can click to print their ticket and then click 'Done'
- * Note the ticket will also email to them



Registering Patients

- <u>Cancelling Appointments</u>
- When your patient registers they will provide their email which will send a ticket regarding their appointment. Within the body of that email is also a link an individual can click to cancel their appointment.

← Reply



Open or double click to import the iCalendar file into your email program.

Individual Cancellation: To cancel your appointment please click below https://evalapps.health.ny.gov/doh2/applinks/cdmspr/2/counties?uid=43180&key=B63672D53880F777E053350FA8C00BFE1



Recalling Registrations

We will be sending out quick cards to reference steps shown on screen

First, click Operational > Recall Registration and set session specifics

Commerce System	Countermeasure Dat	ta Management System (CDMS) බ Home 🕶 පී M	ly Cont
La Jnelle Oxford(jzo09)	Set Session Specifics		
The University of Vermont Health Network-Champlain Valley Physicians Hospital - Facility Admin	Event	NYS DOH Hospital/FQHC Appointment Scheduling COV COVID-1 ~	•
Set Session Specifics	Form Name	Hospital/FQHC COVID-19 Appointment Scheduling Form1 ~	-
ப் Home	POD	UVM - Champlain Valley Physicians Hospital Essential Employee \	-
 Organization Admin 			
Operational	Confirm		
■ Recall Registration			
☑ Recall Visits			
✓ Reports			
Version - v7.2.3 Date - 12/21/2020 7:45 PM			



Recalling Registrations

- We will be sending out quick cards to reference steps shown on screen
- Next, your listed of ALL registered patients will show here, use the global filter to find the patient.

System	Countermeasure Data Managemer	nt System (CDMS) ல் Home –	∽	lelp ▼	
La Jnelle Oxford(jzo09)	Recall Registration Search Results			e	
The University of Vermont Health Network-Champlain Valley Physicians Hospital - Facility Admin	Q Global filter				
Set Session Specifics	Name	Phone Number	of Birth 🔶 Registration ID #	♦ Group ID # ♦	
分 Home	Beene,Cyrus	917-867-7890 03/11/	/1991 43275		
✓ Organization Admin	Total Records : 1	N <mark>1</mark> N	Record	s Per Page: 10 👻	
∧ Operational					
Z Recall Registration				5	NEW Department
Recall Visits				2	STATE of Health
✓ Reports					

Recalling Registrations

- <u>We will be sending out quick cards to reference steps shown on</u> <u>screen</u>
- Once you open the patients records, confirm all demographic information
- Enter screener initials and select the screener disposition
 - Referred for Countermeasure
 - Referred to Medical Evaluation
 - Other
 - Patient Declined



Recalling Registrations

- <u>We will be sending out quick cards to reference steps shown on</u> <u>screen</u>
- Fill in the Countermeasure Disposition next
 - Countermeasure Provided
 - Referred for Outside Medical Evaluation
 - Other
 - Patient Declined
- Click Create Record
- The registration will now become a *visit*







NYSDOH Countermeasure Data Management System (CDMS) Recalling Visits

- We will be sending out quick cards to reference steps shown on screen
- To recall a visit the process is entirely the same as recalling registrations, except now from the Operational drop down, select 'Recall Visit'
- Instead of 'Create Record' in the recall visit this button will read 'Update Record'
- This feature can be used if anything needs to be corrected or reviewed

Commerce System	Countermeasure Data Management System (CDMS) ଜି Home 🕶 ଥି My Content 👻 Q Search 🤀 Help 👻 ଜି	E→ Log out
 Jnelle Oxford(jzo09) The University of Vermont Health Network-Champlain Valley Physicians Hospital - Facility Admin Set Session Specifics 	Screening Questions Yes No Screening Questions Yes No 1: I consent to be evaluated for the COVID-19 vaccine. i i i 	Unknown i
ப் Home	Screener JO Screening Disposition	
✓ Organization Admin	Initials: Referred for Countermeasure ~	
∧ Operational		
Z Recall Registration	Countermeasure Data Management System (CDMS) A Home * & My Content * Q Search # Help * O Log out all out out of the countermeasure of the count	_
Recall Visits	Countermeasure Disposition	
✓ Reports	Countermeasure Provided ~	
	Add New Countermeasure	
Version - v7.2.3 Date - 12/22/2020 9:50 AM	Update Record	

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General Reports include the following report names and data results:

- General Reports: use these two reports to organize your appointments. Recipient scheduled will show you who is scheduled for what date and time. Recipient no show will show you who did not come to their appointment.
 - *Note, the no show will only properly show data as registrations are being processed, if registrations are not processed the report will show everyone as a no show.

General - Registration - Recipients Scheduled:

Event Name	Form Name	Operation Name	Registration ID #	Recipient Name		Date	Time
General - R	egistration -	Recipients No Sh	ow:				
Event Name	Form Name	Organization/Region	Operation Name	Registration ID #	Recipient Name	Date	Time
						NEW De	partment

General Reports include the following report names and data results:

- To run a report, go to Reports > General and fill in each of the boxes that appear.
- *Note the next box will appear once you click outside of each box
- Place a check mark next to the event name: NYS DOH Hospital/FQHC Appointment Scheduling COV COVID-19 (12/20/2020 12/31/2020)
- Form will automatically pre-fill
- Select your operation name from the drop down
- Fill in your date range
- Select your report name
- Scroll to click 'Run Report'
- Report will run and show on the webpage and can be downloaded via excel as well



General Reports include the following report names and data results:

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Lange Strain Lange Strain Lange Strain Lange Lange Strain Lange Strai	Event Status	✓ Active	× Inactive	Both	C	Operation	Туре	🐣 POD	* Rabies	TestSite	All
Hospital - Facility Admin Set Session Specifics	Event Name		1 selected					•			
Ĥome	Form Name		Hospital/FQHC C	OVID-19 Ap	pointment Sche	eduling Form	11	-			
✓ Organization Admin	Operation Name		1 selected					•			
✓ Operational						-	~				
✓ Reports	Date Range	1D	7D 1M 3M	6M YT	D 1Y Max	Time Perio	AM	3 4 5 6 7 8	3 9 10 11 Noor1 2	3 4 5 6 7 8 9 1	^{0 11 12} PM
	Custom Date Rang	je S	Start Date:			d					
		Ľ	12/22/2020			Custom	Time Period	l Start	Time: 12:00 /	AM (S	
		E	End Date: 12/22/2020					End	Time: 11:59 P	MO	
	Report Name	Reg	gistration - Recip	ients Schee	duled			~			
Version - v7.2.3 Date - 12/22/2020 9:50 AM	► Run Report	Clear Re	port								

General Reports include the following report names and data results:

Health Commerce < System	Countermeasure Data Managem	ent System (CDMS)	යි Home ~	은 My Content	🗕 🔍 Sear	rch 🕲 Help 🔻	ር→ Log out
e Oxford(jzo09) Jniversity of Vermont Health -Champlain Valley Physicians - Facility Admin ression Specifics	▶ Run Report Clear Report Report Results Section	ation - Recipients Sched	uled	~			
me	Total Rows: 2						
anization Admin	Q Global filter		How to	o download	to exce	I	
rational	Event Name	Form Name	Operation Name	♦ Registrati ♦ ID #	Recipi∉ ≑ Name	Appointme <mark>≎</mark> Date	Appointme Time
orts	NYS DOH Hospital/FQHC Appointment Scheduling COV COVID-19 (12/20/2020 - 12/31/2020)	Hospital/FQHC COVID-19 Appointment Scheduling Form1	UVM - Champlain Valley Physicians Hospital Essential Employee Vaccination Clinic	43285	Jnelle Oxford	Dec 24, 2020	12:10 PM
	NYS DOH Hospital/FQHC Appointment Scheduling COV COVID-19 (12/20/2020 - 12/31/2020)	Hospital/FQHC COVID-19 Appointment Scheduling Form1	UVM - Champlain Valley Physicians Hospital Essential Employee Vaccination Clinic	43286	Bat Man	Dec 24, 2020	12:20 PM
- v7.2.3	Total Records : 2	N <mark>1</mark> N				Records Per	Page: 10

- For policy questions; contact:
 - FQHC Questions: <u>COVID19vaccineFQHC@health.ny.gov</u> Hospital questions: <u>CovidVaccineHospitals@health.ny.gov</u>
- For technical questions (IT); contact: 518-560-4074 Option 4 Email: CDMS-IT-Support@health.ny.gov



Open for Q&A (if time allows)



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