

Community Resources

Below is a list of community resources for housing and eviction concerns in Rochester and Monroe County.

If you are behind on your rent and facing possible eviction, do not delay!
Please call 211 to speak with an intake specialist at the 211/Lifeline Call Center.

Topic/Need	Organization	Contact Information	Who Can Access?
Apply for Funding for Overdue Rent due to COVID-19 hardship	Various Agencies	Apply by phone, dial: 2-1-1 to speak with an intake specialist. https://211lifeline.org/ Available 24 hours, 7 days a week. Phone lines may be less busy late in the evening or early morning.	<ul style="list-style-type: none"> • Tenants financially impacted by COVID • Landlords on behalf of such tenants, with their consent, starting April 1st
General Housing Questions and Advice	The Housing Council at PathStone	(585) 546-3700 Hotline open 9am to 1pm, Mon-Fri www.thehousingcouncil.org	<ul style="list-style-type: none"> • All Tenants • All Landlords • All Homeowners
Free Legal Services, Eviction Court Support	Tenant Defense Project	(585) 504-6195 Hotline open 9am to 5pm, Mon-Fri www.TenantDefense.org	<ul style="list-style-type: none"> • All Tenants
Free Financial Counseling	Rochester Financial Empowerment Center	(585) 252-7110 https://www.rochesterfec.org/	<ul style="list-style-type: none"> • All Tenants • All Landlords • All Homeowners
Apply for Public Assistance, Future Rent/Food Support	Monroe County Department of Human Services	(585) 753-6960 Program Information https://www.monroecounty.gov/hs-assistance Application Materials https://otda.ny.gov/programs/applications/	<ul style="list-style-type: none"> • Low income households