

What to expect from the Children's Health Home Program during Covid-19



For your safety and the safety of your family, your Care Manager will be wearing one or more of these items when meeting with you in your home:

- Surgical Mask
- Protective Eye Wear
- Plastic Face Shield
- Surgical Gloves

Please make sure you and your family members are wearing proper face coverings while meeting with your Care Manager.

If you meet with your Care Manager in our office, we will make sure the area you meet in is properly cleaned and sanitized before and after your visit.



Your Care Manager will be in contact with you monthly. They may contact you by:

- Phone
- Text Message
- Email/Standard Mail
- FaceTime/Zoom
- In-Person (only if necessary)

If you or any of your family members are feeling sick, it is important that you let your Care Manager know.

Any visits you have with your Care Manager can easily be rescheduled. Doing so will not negatively affect the services you are receiving.

It is important to remember that your Care Manager may need to take time off as well.

